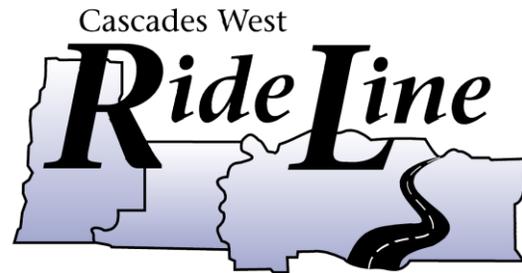


# Advisory Committee Meeting

May 19, 2017

10:00am – 11:30am



Serving Linn, Benton and Lincoln County Residents

Cascades West Center, Upstairs Conference Room  
1400 Queen Ave SE. Albany, Oregon

Phone and Video Conferencing will be available upon request  
203 N Main St. Toledo, Oregon

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| <b>I.</b>    | <b>Call to Order, Self-Introductions</b>   | (10:00 – 10:05) | Chair  |
| <b>II.</b>   | <b>Minutes from the March 24, 2017 meeting (Attachment I)</b><br><i>ACTION: Decision on minutes</i>  | (10:05 – 10:15) | Chair  |
| <b>III.</b>  | <b>Brokerage Operations</b> <ul style="list-style-type: none"><li>• <i>Staffing updates</i></li><li>• <i>Statistics - to be distributed at the meeting</i></li><li>• <i>Budget report - to be distributed at the meeting</i></li></ul> | (10:15 – 10:45) | Brenda |
| <b>IV.</b>   | <b>Conflict of Interest</b><br><i>Discussion</i>   | (10:45 – 10:50) | Chair  |
| <b>V.</b>    | <b>Outreach Program</b><br><i>Discussion</i>   | (10:50 – 11:10) | Chair  |
| <b>VI.</b>   | <b>Updates</b> <ul style="list-style-type: none"><li>• <i>Legislative topics</i></li><li>• <i>Oregon Public Transportation Plan</i></li><li>• <i>Linn, Benton and Lincoln Coordinated Plans</i></li></ul>                              | (11:10 – 11:25) | Chair  |
| <b>VII.</b>  | <b>Other Business</b>  | (11:25 – 11:30) | Chair  |
| <b>VIII.</b> | <b>Adjourn</b><br><i>Next meeting, August 18<sup>th</sup>, 2017</i>  |                 |        |

**OMAP Transportation Brokerage Advisory Committee  
Friday, March 24, 2017  
10:00 to 11:30**

<p>Cascades West Center 1400 Queen Ave SE – Upstairs Conference Room Albany, Oregon</p> <p>Video Conference Toledo Office</p>
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**Committee Members Present:** Lee Lazaro, Amy Peer, Pam Barlow-Lind (via video), Carolyn Fry (via phone), Mary Marsh-King, Suzette Boydston, Cheryl Landis, and Tami Tracer  
**Staff Present:** Phil Warnock, and Brenda Mainord

TOPIC	DISCUSSION	DECISION / CONCLUSION
I. Call to order and Self-Introductions	The meeting was called to order by Suzette Boydston at 10:05 am. Members conducted self-introductions.	
II. Minutes from the November 4, 2016 meeting	Motion to approve the November 4, 2016 meeting minutes made by Mary Marsh King, seconded by Cheryl Landis. Consensus to approve meeting minutes as written.	<b>Consensus to approve the November 4, 2016 meeting minutes as written.</b>
III. Intercommunity Health Network (IHN) / Coordinated Care Organization (CCO) Overview	Tamatha Tracer, Director of Operations for Samaritan Health Plans presented an overview of the Coordinated Care Organization (CCO) and Intercommunity Health Network (IHN). Handouts from the power point were provided to members and will be forwarded electronically.  Tracer stated that Samaritan Health Plans began operations in 1984. At that time, there were three competing hospitals; Lebanon, Corvallis, and Albany. Those hospitals shared a similar mission; to support and care for the most vulnerable population in the area. The three hospitals found the opportunity to partner, and in 1994 they	

	<p>formed the Intercommunity Health Network (IHN).</p> <p>Tracer went on to note that Samaritan Health Plan covers over 76,000 people in Linn, Benton, and Lincoln Counties. Initially, there were approximately 500 members. Currently, there are approximately 55,000 IHN/CCO members, 11,000 Samaritan Health Services employees/dependents, and 8,500 Samaritan Health Plan members.</p> <p>Tracer stated that the CCO was created by the State of Oregon to address the high cost of today's system. It is meant to have all the possible connections a member may need, in one place. A CCO would take care of people and get the right care at the right time. Its mission is to transform healthcare.</p> <p>The CCO has worked with the Brokerage at Oregon Cascades West Council of Governments (OCWCOG) through pilot projects. Tracer noted that these projects are a way to connect the dots in a more streamlined way. Community and Economic Development (CED) Director, Phil Warnock stated that not all pilots come out of the same structure and that the COGs pilots have been funded through a shared savings model and are a reinvestment in transportation.</p> <p>Tracer stated that the CCO uniquely developed a community based outreach. The CCO wanted the community and partners involved in the process and is seeing success in this. The CCO also includes health initiatives, it seeks efficiencies, and is engaging all stakeholders to increase quality, reliability, and availability to care.</p> <p>Tracer went on to note that Rise. Together. is very important branding to Samaritan Health Plans. It means "working together toward the same goals, toward new heights."</p> <p>Members discussed potential impacts to Non-Emergent Medical Transportation (NEMT) due to cuts to enrollment. Members noted that</p>	
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	<p>cuts to NEMT eligibility may mean those members would seek transportation via other means which may already be maxed to capacity. Members will be kept updated on membership enrollment cuts and impacts.</p>	
<p>IV. Brokerage Operations</p>	<p>Membership is running at approximately 55,000 with the greatest membership in Linn County, followed by Lincoln County and then Benton County.</p> <p>Budget report through February 28<sup>th</sup> – Mainord reported that cost settlements are ran twice a year with IHN. Those have yet to be completed therefore, the budget reports currently shows negative until it is updated. The contract expense is currently high as the Brokerage has contracted more rides at this point. Chair Boydston requested for staff to show the cost per client and cost per ride.</p>	
<p>V. Project Overview – Sarah’s Place</p>	<p>Sarah’s Place - In mid-July 2016, Warnock and Mainord were invited to meet with Samaritan Project Manager, Megan Amberson, and her team to discuss the Sexual Assault Nurse Examiner (SANE) program, and transportation options for victims.</p> <p>Sarah's Place is open to patients twenty-four hours a day, seven days a week. Staffed by nurses with specialized training, the SANE center provides immediate medical treatment to patients who have experienced sexual violence.</p> <p>Non-Emergent Medical Transportation (NEMT) services for patients/clients is available through Oregon Cascades West Council of Governments (OCWCOG), Ride Line Transportation Brokerage. Eligible Medicaid clients in Linn, Benton, and Lincoln counties will be scheduled and paid for by Ride Line during the hours from 8:00 am to 5:00 pm. After hour, evening, and weekends facilities may contact assigned providers directly to request transportation. Private pay</p>	

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	clients may use the services of one of Ride Line’s NEMT contractors with payment administered by Sarah’s Place.	
VI. Review of 2017 Meeting Dates	<p>Meeting dates for the rest of 2017:</p> <ul style="list-style-type: none"> <li>• Friday, May 19<sup>th</sup></li> <li>• Friday, August 18<sup>th</sup></li> <li>• Friday, November 17<sup>th</sup></li> </ul>	
VII. Other Business	<p>Staff reviewed the quarterly statistics that members received in their packets noting that the report is broken out by IHN and OHP for the number of trips by mode and number of unduplicated clients. There is hope that mileage trips will reduce demand on provided trips.</p> <p>Boydston asked if the Brokerage meetings are public meeting. Staff advised that they are not subject to public meeting laws. However, they are open to public. Staff also noted that the Committee bylaws give direction and advice to staff and IHN. The work is completed under a contract between IHN and the COG and that Warnock reports Brokerage operations to the COG Board.</p> <p>Pilot Project Updates - Phil explained that “pilot” is somewhat of a generic term, not all pilots come out of the same funding structure. The Delivery System Transformation (DST) pilots come out of the funds transformation dollars, whereas the Pilots the Brokerage works with IHN on are funded with savings in the transportation dollars through the shared savings model. He noted that there has been some confusion from the public view over the funding of the pilots. Warnock went on to state that but that both IHN and the COG are working together to improve the value of the pilots.</p> <p>Mainord provided an update on each of the Pilot projects:</p> <ul style="list-style-type: none"> <li>• <u>NEMT Member Satisfaction</u> Drafted, edits made; out for final review and working on mailing lists</li> </ul>	

	<ul style="list-style-type: none"><li>• <u>NEMT Transport Training</u> Katie Best has been certified to provide Defensive Driving and Passenger Assistance and Safety to drivers. Anita Lengacher has been certified to train on CPR and FirstAid. Our first training is scheduled for late April. Katie has been doing travel training for clients on using the bus system. Members made the following training suggestions at meeting: compassion fatigue, trauma informed, development disabilities, 55 alive, and transit driver training</li><li>• <u>NEMT Web Development</u> We continue to work with other brokerages to evaluate options and hire someone to provide a new and better software tool for the brokerage and interface with the web.</li><li>• <u>NEMT Provider Audio/Video Equipment</u> Progress has been slow on this project. Research on types of audio/video equipment has been slow. There are several models to choose from and our intent is to focus on this and pick a model and provider and develop policy, within six months.</li><li>• <u>NEMT Bike Share</u> The Bikeshare program has been and continues to be a great success. The Pedal Corvallis system has eight stations and 43 bikes at this time. About 1/3 of participants are Medicaid members. A neighborhood-focused outreach campaign is being planned for spring/summer 2017 to further increase participation by Medicaid members and others.</li><li>• <u>NEMT Evidence Based Transport</u> Once the pilot criteria were set, engaging the members so</li></ul>	
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	they are aware transportation is available to participate in the classes is the ongoing challenge. To help achieve this, the class coordinators are working with members on an individual basis as well as engaging with providers and clinic coordinators on referring to classes and identifying transportation needs.	
VIII. Adjourn	Next meeting Friday, May 19, 2017. Tonya Thompson will not be available for May meeting. Meeting adjourned at 11:35 am	