Linn County Coordinated Plan

March 2023 FINAL

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inga difference in our community!

. 541-367-4775

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1 INTRODUCTION

Federal transit law requires that projects selected to receive funding under the Enhanced Mobility for Individuals and Individuals with Disabilities (Section 5310) Program are "included in a locally developed, coordinated public-transit human services transportation plan." The Oregon Department of Transportation (ODOT) requires recipients of the Statewide Transportation Improvement Fund (STIF) to engage in a coordinated planning process.¹ Projects submitted for Section 5310 funds and STIF funding must be included in a Coordinated Plan, which are updated every five years.

As the regional administrator of local, state, and federal grants for Linn, Benton, and Lincoln counties, the Oregon Cascades West Council of Governments (OCWCOG) is working with Linn County to update the 2017 Coordinated Plan. The purpose of the Coordinated Plan is to establish and support partnerships between public transportation providers and health and human service agencies to ensure that the transportation system meets the needs of its users. OCWCOG has identified the target populations of this plan to include older adults, people with disabilities, people with low-incomes, veterans, and youth/students.

PLAN DEVELOPMENT

The development of the Coordinated Plan for Linn County began in March 2022. Stakeholder outreach was conducted from May to August 2022 to understand the transportation needs of the region. The following engagement activities were conducted for this Coordinated Planning effort:

- Project Advisory Committee: an OCWCOG appointed committee consisting of representatives across Linn, Benton, and Lincoln counties convened throughout the project to provide critical input at key points in the planning process.
- Stakeholder Interviews: The project team conducted three virtual interviews with four stakeholders. These interviews were held virtually through Microsoft Teams and lasted approximately 60 minutes. Stakeholders interviewed included human service providers and other social service organizations that represent the interests of the Coordinated Plan's target populations, such as older adults (over the age of 65),

¹ Effective July 1, 2023, STF funds will merge with the Statewide Transportation Improvement Fund (STIF).

persons with disabilities, lower-income individuals, veterans, youth (ages 17 and under), and students.

- Focus Groups: The project team facilitated a set of three focus group meetings to engage key affinity groups in the three counties. The purpose of the focus group meetings was to ask questions that yield detailed information regarding services provided, gaps in transportation services, and other needs and interests related to the Coordinated Plan updates.
- Online Provider Survey: The project team distributed an online survey to Benton, Lincoln, and Linn County transportation and human services providers to help identify transportation service gaps and needs within the counties. The information was used to develop an inventory of existing services and to identify strategies that encourage more efficient use of available service providers. The online provider survey contained various questions related to funding, service information, transportation successes and challenges as a provider, and transportation successes and challenges as a user.

In addition to the stakeholder outreach described above, an Advisory Committee consisting of representatives across Linn, Benton, and Lincoln counties convened to provide critical input at key points in the planning process.

PLAN STRUCTURE

The Coordinated Plan consists of the following elements:

- A demographic profile and employment characteristics of Linn County;
- an inventory of existing transportation services;
- a description of transportation funding sources;
- an assessment of transportation needs; and
- a comprehensive list of strategies and actions to address identified local and regional transportation needs and service gaps.

Implementation of the strategies and actions presented in this Coordinated Plan will require coordination between OCWCOG, health and human services agencies, transit providers, and with the Confederated Tribes of the Siletz Indians (CTSI), who work closely with many regional entities.

This Coordinated Plan is designed to guide transportation investments and policy recommendations for the next five years. While facilitator organizations will be responsible for championing the implementation of these strategies and actions, support from partner organizations and community members will be essential for the continued success of this planning effort.

2 EXISTING DEMOGRAPHIC CONDITIONS

Linn County is in Mid-Willamette Valley, east of Benton County. There are 15 incorporated areas, three of which are partially located in other counties. There are also 15 unincorporated communities, nine of which are Census-designated places. The Willamette National Forest encompasses most of the eastern half of the county. Figure 1 shows Linn County's population centers in relation to public transportation services within the county.

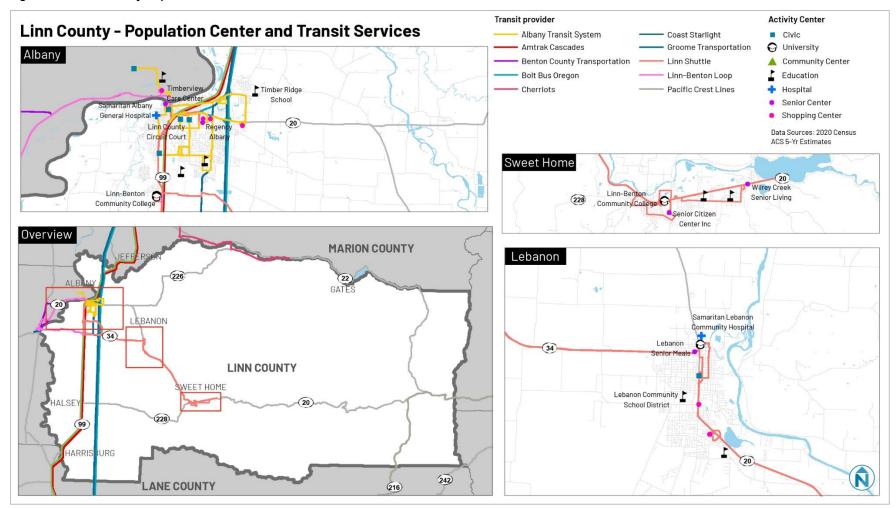


Figure 1 Linn County Population Centers and Transit Service

Area Profile

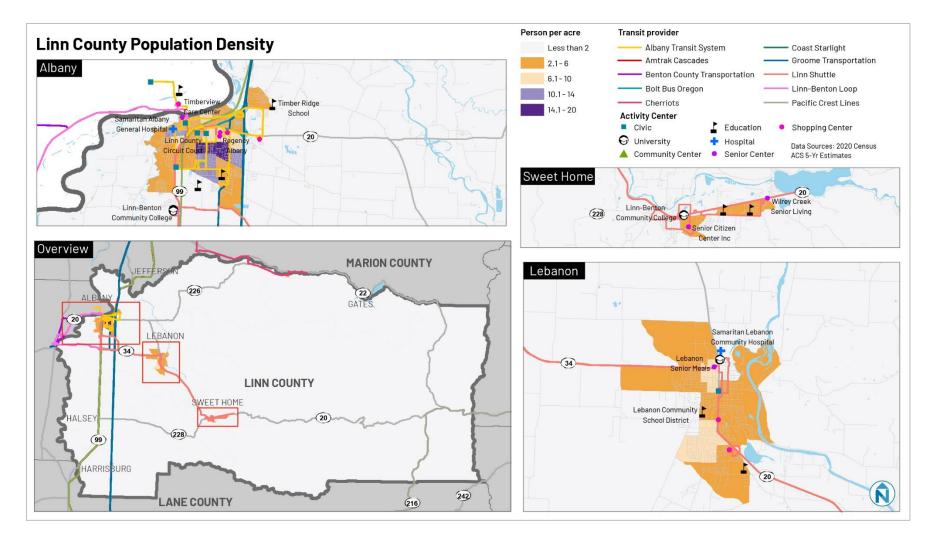
Linn County is the 8th most populus county in the State of Oregon out of 36. In 2020, Linn County had a total population of 127,216, an increase of approximately 8% from 2014. Figure 2 highlights the changes in Lincoln County's population centers from 2014 to 2020. The largest cities in the county include Albany, with a 2020 population of 54,442; Lebanon, 17,144; and Sweet Home, 9,763. The populations of the three largest cities represent approximately 64% of the total county population, with almost a quarter (about 23%) of the population residing in more rural, unincorporated areas.

| Location | 2014 | 2020 | % Of County (2020) | % Change (2014- 2020) |
|---|-----------|-----------|-----------------------|--------------------------|
| Albany (includes | | | | |
| Benton County portion) | 51,210 | 54,442 | 43% | 6% |
| Brownsville | 1,474 | 2,139 | 2% | 45% |
| Gates | 580 | 611 | <1% | 5% |
| Halsey | 1,114 | 1,139 | 1% | 2% |
| Harrisburg | 3,618 | 3,852 | 3% | 6% |
| Idanha (includes Marion County portion) | 145 | 122 | <1% | -16% |
| Lebanon | 15,761 | 17,144 | 13% | 9% |
| Lyons | 1,083 | 1,182 | 1% | 9% |
| Mill City (includes Benton County | | | | |
| portion) | 1,665 | 1,885 | 1% | 13% |
| Millersburg | 1,771 | 2,234 | 2% | 26% |
| Scio | 901 | 1,012 | 1% | 12% |
| Sodaville | 452 | 406 | <1% | -10% |
| Sweet Home | 9,042 | 9,763 | 8% | 8% |
| Tangent | 1,097 | 1,394 | 1% | 27% |
| Waterloo | 272 | 306 | <1% | 13% |
| Unincorporated | 28,085 | 29,585 | 23% | 5% |
| Linn County | 118,270 | 127,216 | 100% | 8% |
| Oregon | 3,900,343 | 4,176,346 | - | 7% |

Figure 2 Linn County Population Centers, 2014-2020

Figure 3 illustrates the population density of Linn County, showing that the greatest concentration is in Albany (which includes the Benton County portion), and with some concentrations in Lebanon and Sweet Home.

Figure 3 Linn County Population Density



Population by Race and Hispanic and Latino Origin

Population characteristics by race are compared in Figure 4. Most populations in Linn County are white (around 84%) but other racial groups continue to grow, thus increasing the racial diversity within the county. Individuals with two or more races and Native Hawaiian and Other Pacific Islander both experienced significant growth (around 110% and 97%, respectively) from 2014 to 2020. While most racial groups experienced growth during this same timeframe, the American Indian and Alaska Native alone population decreased by approximately 54% or 1,111.

| Race | 2014 | 2020 | % Of County (2020) | % Change (2014- 2020) |
|--|---------|---------|-----------------------|--------------------------|
| White Alone | 102,446 | 107,303 | 84% | 5% |
| Black or African American Alone | 506 | 627 | <1% | 24% |
| Asian Alone | 1,339 | 1,387 | 1% | 4% |
| Native Hawaiian and Other Pacific Islander Alone | 74 | 146 | <1% | 97% |
| American Indian and Alaska Native Alone | 2,046 | 935 | 1% | -54% |
| Two or more races | 2,230 | 4,693 | 4% | 110% |

Figure 4 Population by Race, 2014-2020

The U.S. Census also collects data on individuals of all races who identify as Hispanic or Latino. As shown in Figure 5, in 2020, 9% of the Linn County population identified as Hispanic or Latino. The county experienced a 24% increase in the Hispanic or Latino population, while the non-Hispanic or Latino population grew by almost 6% from 2014 to 2020.

Figure 5 Population by Hispanic and Latino Origin, 2014-2020

| Race | 2014 | 2020 | % Of County (2020) | % Change (2014- 2020) |
|---------------------------|---------|---------|-----------------------|--------------------------|
| Hispanic or Latino | 9,590 | 11,899 | 9% | 24% |
| Not Hispanic or Latino | 108,680 | 115,317 | 91% | 6% |

Zero-Vehicle Households

Almost 5% of Linn County households (or around 2,266) do not have access to a vehicle. Households without access to a personal vehicle are more likely to use transit services than the general public and often face barriers to independently access essential services and goods.

Persons with Limited English Proficiency

In areas with a high number of people with LEP, transit providers should offer extra assistance riders in a competent and effective manner to ensure services are safe, reliable, convenient, and accessible to those persons. The term LEP refers to any person ages 5 and older who, according to the U.S. Census, reported speaking English less than "very well". Roughly 1% of the Linn County individuals (or around 1,595) do not speak English "very well" and are considered persons with LEP.

Employment Characteristics

Figure 6 illustrates employment densities in the county, showing concentrations of jobs in the eastern portion of Albany. There are some pockets of concentration in other cities in the county, such as Sweet Home and Lebanon.

Figure 6 Employment Density in Linn County

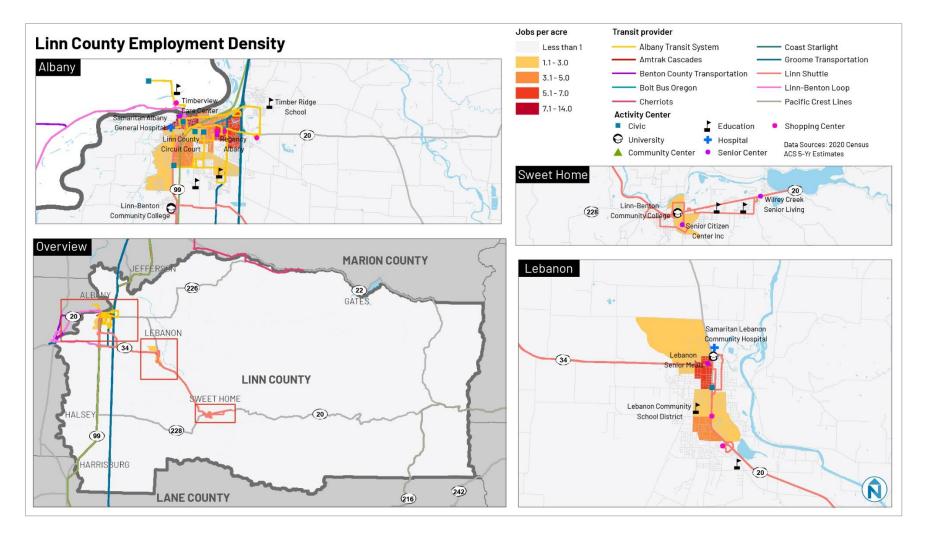


Figure 7 and Figure 8 highlight the transportation flow of people entering and leaving Linn County for employment. In 2019, 36,269 people were employed in Linn County, with around 7,616 people (or 21%) living and working in the county. Albany has the largest number of employees residing outside the county (about 31%), followed by Corvallis (16%), Salem (14%), and Lebanon (8%). Albany is the primary employment location outside of the county (around 44%), followed by Lebanon (16%) and Corvallis (10%).

| City | Total Workers | % Travel Into Linn County |
|---------------|---------------|---------------------------|
| Albany 11,068 | | 31% |
| Corvallis | 5,956 | 16% |
| Salem | 5,198 | 14% |
| Lebanon | 4,692 | 13% |
| Eugene | 2,949 | 8% |
| Portland | 2,234 | 6% |
| Sweet Home | 1,506 | 4% |
| Springfield | 1,071 | 3% |
| Millersburg | 1,070 | 3% |
| Tangent | 525 | 1% |
| Grand Total | 36,269 | 100% |

Figure 7 Employment Flow into Linn County

| Figure 8 | Employment Flow out of Linn County |
|----------|------------------------------------|
|----------|------------------------------------|

| City Total Workers | | % Travel Out of Linn County |
|--------------------|--------|-----------------------------|
| Albany 10,960 | | 44% |
| Corvallis | 4,091 | 16% |
| Salem | 2,454 | 10% |
| Lebanon | 2,201 | 9% |
| Eugene | 1,948 | 8% |
| Portland | 1,118 | 5% |
| Sweet Home | 655 | 3% |
| Springfield | 559 | 2% |
| Millersburg | 453 | 2% |
| Tangent | 394 | 2% |
| Grand Total | 24,833 | 100% |

Target Populations in Linn County

Figure 9 compares the changes in Linn County's target populations from 2014 to 2020. Since 2014, the county's older adult and persons with disabilities populations significantly grew by almost 23% and 10%, respectively. During this same six-year period, the proportion of people with low-incomes and veterans in the county declined.

| Target Population | 2014 | 2020 | % Of County (2020) | % Change County (2014-2020) | % Of State Target Population (2020) |
|---|--------|--------|--------------------------|-----------------------------------|--|
| Older Adults (aged 65 and older) | 19,160 | 23,643 | 19% | 23% | 3% |
| Persons with Disabilities | 19,751 | 21,807 | 17% | 10% | 4% |
| People with Low-Incomes (<200% Poverty Limit) | 48,329 | 40,838 | 32% | -16% | 3% |
| Veterans | 11,263 | 10,086 | 10% | -11% | 4% |
| Youth | 27,933 | 28,516 | 22% | 2% | 3% |
| Students | 29,084 | 26,639 | 21% | -8% | 3% |

Figure 9 Target Populations in Linn County, 2014-2020

Older Adults

Driving may reduce with age due to health problems or general aging, such as reductions in response time and changes in eyesight, which affect the ability to comfort with driving in certain conditions. As such, older adults may need additional support for mobility, and transit can help serve that need. Figure 10 illustrates the changes in the older adult population in the county from 2014 to 2020. Figure 11 shows the population density of older adults living in Linn County. According to the census estimates, older adults (65 years and older) comprised of approximately 19% of the total population of the county in 2020, up 23% from 2014. Moreover, every jurisdiction in the county (except for Mill City), as well as unincorporated areas, experienced increases in their older adult population during this same six-year period.

| Location | 2014 | 2020 | % Of County (2020) | % Change (2014- 2020) |
|----------------|--------|--------|-----------------------|--------------------------|
| Albany | 6,811 | 8,553 | 7% | 26% |
| Brownsville | 243 | 398 | <1% | 64% |
| Gates | 127 | 163 | <1% | 28% |
| Halsey | 105 | 109 | <1% | 4% |
| Harrisburg | 221 | 282 | <1% | 28% |
| Idanha | 43 | 69 | <1% | 60% |
| Lebanon | 2,742 | 3,104 | 2% | 13% |
| Lyons | 179 | 336 | <1% | 88% |
| Mill City | 320 | 281 | <1% | -12% |
| Millersburg | 221 | 372 | <1% | 68% |
| Scio | 108 | 158 | <1% | 46% |
| Sodaville | 33 | 69 | <1% | 109% |
| Sweet Home | 1,628 | 2,002 | 2% | 23% |
| Tangent | 129 | 165 | <1% | 28% |
| Waterloo | 43 | 62 | <1% | 44% |
| Unincorporated | 6,207 | 7,520 | 6% | 21% |
| Linn County | 19,160 | 23,643 | 19% | 23% |

Figure 10 Older Adults in Linn County, 2014-2020

Older adult services are provided by senior centers in Albany, Lebanon, Sweet Home, and Brownsville. Assisted living centers include Timberview, Regency Albany, Robb House, Mennonite Village, and LeHigh House. Additionally, multiple senior programs operate in the county. Of note is the Senior Companion Program that operates in Linn, Benton, and Lincoln Counties, linking "trained companions" with seniors and people with disabilities to provide, among other services, transportation to medical appointments, shopping, social events, and other personal errands. This volunteer program is sponsored in part by Samaritan Pacific Communities Hospital, Samaritan Health Services, Samaritan Lifeline program, and city and county agencies.

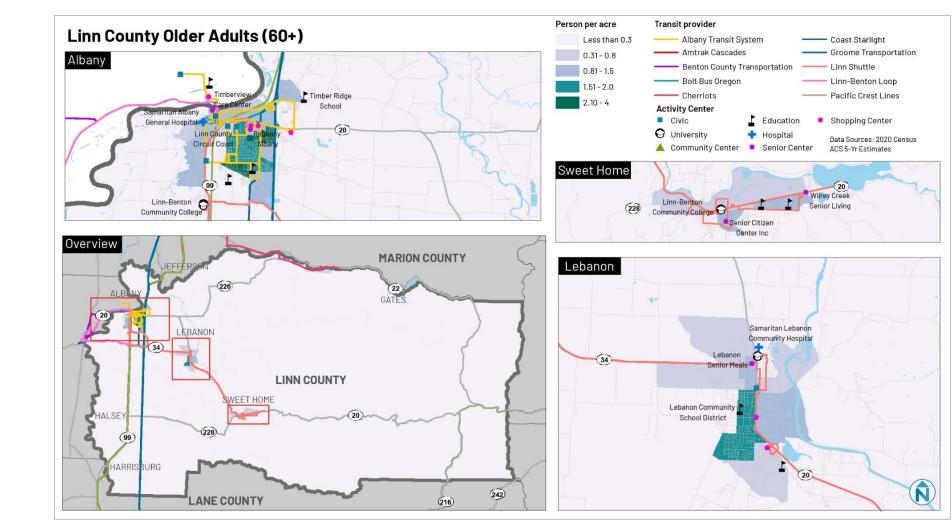


Figure 11 Population Density of Older Adults in Linn County

Persons with Disabilities

Together the Civil Rights Act of 1964 and the Americans with Disabilities Act legislation bans discrimination against people with disabilities and ensures that people with disabilities can participate in mainstream American life. Properly planning for and considering the differences and supports required for accessible transportation can prevent barriers to employment, adequate housing, social inclusion, transportation, and access to health care or other essential components of a healthy life. Figure 12 illustrates the changes in the number of persons with disabilities in the county from 2014 to 2020. According to the U.S. Census, 17% (or 21,807) of the residents in Linn County report having at least one disability, an increase of 10% since 2014. Tangent, Waterloo, and Harrisburg experienced the highest increase in the number of persons with disabilities during the 2014-2020 timeframe.

The density of persons with disabilities in Linn County is graphically represented in the TPI map (see Figure).

| Location | 2014 | 2020 | % Of County (2020) | % Change (2014- 2020) |
|----------------|--------|--------|-----------------------|--------------------------|
| Albany | 8,216 | 8,344 | 7% | 2% |
| Brownsville | 198 | 311 | <1% | 57% |
| Gates | 146 | 122 | <1% | -16% |
| Halsey | 162 | 129 | <1% | -20% |
| Harrisburg | 359 | 497 | <1% | 38% |
| Idanha | 47 | 61 | <1% | 30% |
| Lebanon | 2,885 | 3,607 | 3% | 25% |
| Lyons | 161 | 115 | <1% | -29% |
| Mill City | 339 | 356 | <1% | 5% |
| Millersburg | 188 | 228 | <1% | 21% |
| Scio | 128 | 127 | <1% | -1% |
| Sodaville | 77 | 95 | <1% | 23% |
| Sweet Home | 2,026 | 2,679 | 2% | 33% |
| Tangent | 135 | 263 | <1% | 95% |
| Waterloo | 39 | 70 | <1% | 79% |
| Unincorporated | 4,645 | 1,896 | 1% | -59% |
| Linn County | 19,751 | 21,807 | 17% | 10% |

| Figure 12 | Persons with Disabilities in Linn County, 2014-2020 |
|-----------|---|
|-----------|---|

People with Low-Incomes

"Low-income" is defined as a household whose income falls below 200% of the poverty income level (as calculated by the U.S. Census Bureau). People with low-incomes tend to use transit more frequently than the general public because they may not have the financial ability to purchase, own, maintain, or fuel a personal vehicle. As seen in Figure 13, approximately 32% of Linn County residents have incomes below 200% of the poverty income level, a significant decrease (down 16%) since 2014.

The density of people with low-incomes in Linn County is graphically represented in Figure 14, showing that the greatest concentration is in Albany (which includes the Benton County portion), and with some concentrations in Lebanon and Sweet Home. The density of people with low-incomes in Linn County is also graphically represented in the TPI map (see Figure 17).

| Location | 2014 | 2020 | % Of County (2020) | % Change (2014- 2020) | |
|----------------|--------|--------|-----------------------|--------------------------|--|
| Albany | 22,056 | 15,828 | 13% | -28% | |
| Brownsville | 562 | 713 | <1% | 27% | |
| Gates | 311 | 204 | <1% | -34% | |
| Halsey | 526 | 203 | <1% | -61% | |
| Harrisburg | 1,293 | 1,854 | 2% | 43% | |
| Idanha | 86 | 32 | <1% | -63% | |
| Lebanon | 7,440 | 7,294 | 6% | -2% | |
| Lyons | 321 | 250 | <1% | -22% | |
| Mill City | 811 | 821 | <1% | 1% | |
| Millersburg | 596 | 289 | <1% | -52% | |
| Scio | 305 | 329 | <1% | -8% | |
| Sodaville | 127 | 150 | <1% | 18% | |
| Sweet Home | 4,403 | 3,990 | 3% | -9% | |
| Tangent | 549 | 514 | <1% | -6% | |
| Waterloo | 92 | 81 | <1% | -12% | |
| Unincorporated | 8,851 | 8,286 | 7% | -6% | |
| Linn County | 48,329 | 40,838 | 32% | -16% | |

Figure 13 People with Low-Incomes in Linn County, 2014-2020

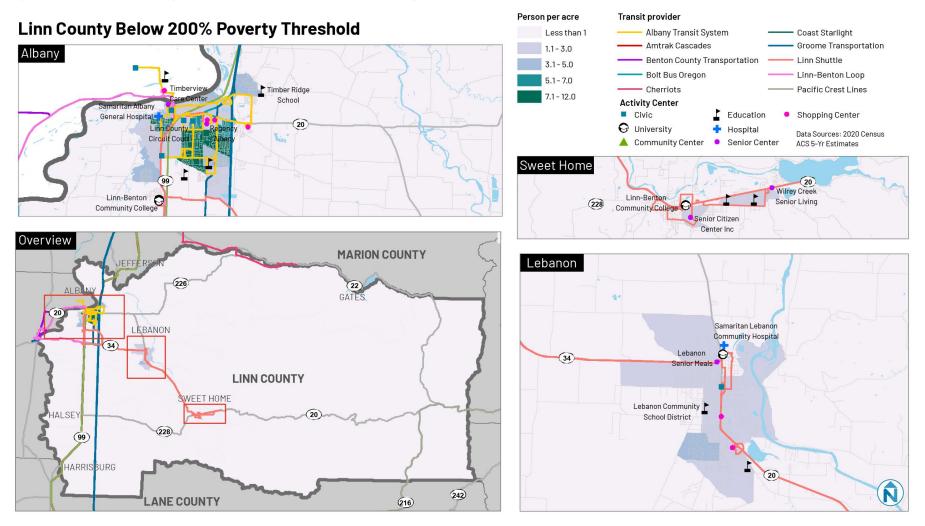


Figure 14 Population Density of People with Low-Incomes in Linn County

Veterans

Like the 2017 Plan, Linn County veterans were included in this effort because they tend to experience many of the same mobility barriers as the other target populations. Veterans are defined as people who have previously served on active duty in the U.S. Army, Navy, Air Force, Marine Corps, Coast Guard, or who served in the U.S. Merchant Marine during World War II. Veterans are likely to use public transit for travel to work, education, healthcare, and other trips purposes. Although a veteran's classification is not directly included in the TPI discussed in the subsequent section, veterans often fall into one of the transit- dependent demographic characteristics analyzed in the TPI -- over the age of 65, persons with a disability, or low-income.

Figure 15 shows the changes in total number of veterans living in the county since 2014. In 2020, about 10,086 veterans lived in Linn County, equating to approximately 10% of all individuals over the age of 18. During the six-year period from 2014 to 2020, the veteran population in Linn County has decreased by almost 11%. As this target population continues to age, the number of individuals with veteran status is expected to decrease over time.

| Figure 15 V | eterans in | Linn Count | , 2014-2020 |
|-------------|------------|------------|-------------|
|-------------|------------|------------|-------------|

| Target Population | 2014 | 2020 | % Of County (2020) | % Change (2014- 2020) | |
|-------------------|--------|--------|-----------------------|--------------------------|--|
| Veterans | 11,263 | 10,086 | 10% | -11% | |

Youth and Students

The 2017 Plan did not include youth and students as a target population. However, youth and students in Linn County are included in this Coordinated Plan Update because they are likely to rely on transit or unable to obtain a drivers' license due to age.

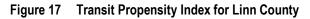
Figure 16 highlights the population changes in youth and students in the county from 2014 to 2020. In 2020, over 22% of the county's population were individuals ages 17 years or younger, up 2% since 2014. During the same time, there were 26,639 students enrolled in Linn County, representing nearly 21% of the county's total population.

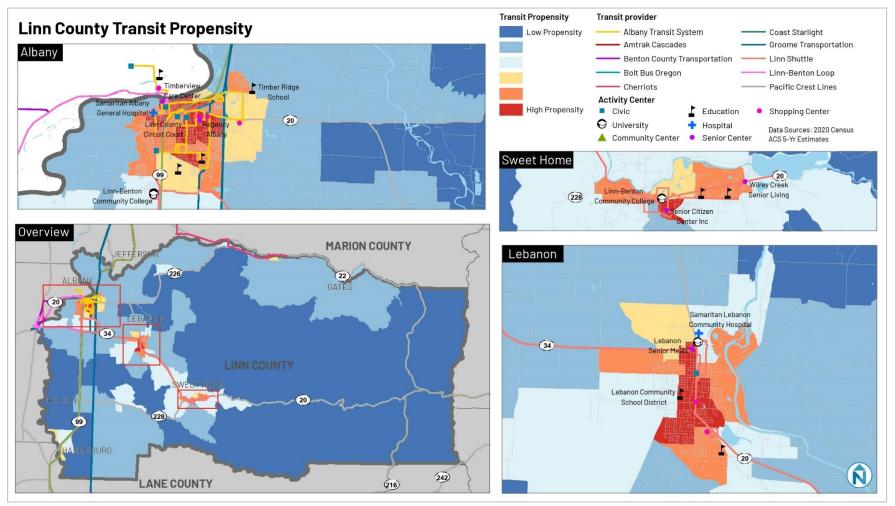
| Target Population | 2014 | 2020 | % Of County (2020) | % Change (2014- 2020) | |
|-------------------|--------|--------|-----------------------|--------------------------|--|
| Youth | 27,933 | 28,516 | 22% | 2% | |
| Students | 29,084 | 26,639 | 21% | -8% | |

Transit Propensity Index

The Transit Propensity Index (TPI) is a composite indicator that allows for geographic comparisons that take multiple variables into account, providing a holistic assessment of the need for or tendency to use transit. The TPI is the sum of the densities of the target populations (low-income households, persons with disabilities, older adults [over the age of 60], youth [ages 10 to 17], and zero vehicle households) within a given geography. Each of the five densities are equally weighted in the TPI.

The TPI for Linn County illustrated in Figure 17, which shows that the populations with a higher propensity to use transit are located near fixed-route services, with concentrations with the highest propensities found in Albany, Lebanon, and Sweet Home. Transit service coverage generally aligns with the areas of high and moderate propensity, with the exception of west of 99E in Albany and on both sides of Highway 20 in Lebanon. Geographic coverage is not indicative of the quality of the transit service in these areas, which will be explored further during the needs assessment phase of the Coordinated Plan planning process.





3 EXISTING TRANSIT SERVICES

Public Transportation Services

Public transportation services are concentrated in the northwest corner of Linn County. Fixed-route service is provided in the cities of Albany, Sweet Home, and Lebanon. Additionally, regional public transportation services, demand response services, Non-Emergency Medical Transportation (NEMT) services, taxis, shuttles, and other services operate within the county. A list of public transportation services within Linn County and their regional connections follows. Figure displays the available fixed-route services and ADA service areas.

Linn County Special and Rural Transportation Program

- Linn Shuttle (Albany to Lebanon and Sweet Home) and Linn Shuttle Express (Lebanon to Linn-Benton Community College)
- Sweet Home Dial-A-Bus
- Sweet Home Shopper (part of Sweet Home Dial-a-Bus program)
- Lebanon Inter-Neighborhood Express (LINX) Transit
- City of Lebanon LINX Dial-a-Bus
- City of Lebanon LINX Loop
- City of Lebanon LINX Brownsville Connector

Urbanized Area Services

- Albany Transit System (ATS) Fixed-Route Bus (Albany and North Albany)
- City of Albany Call-A-Ride (Albany city limits)
- City of Albany Linn-Benton Loop (Albany to Corvallis)

Regional Services and NEMT Services

- OCWCOG Ride Line NEMT program
- Cascades POINT (Albany to Portland and Eugene)
- Coast to Valley Express (Albany to Newport)
- Salem Transit District Cherriots Route 30X: Santiam/Salem Express (Gates, Mill City, and Lyons to cities in Marion County and the Salem Transit Mall)
- Amtrak (Albany to Salem/Portland and Eugene)

Taxi Services

- All-Star Taxi Cab
- Call-Me-A-Cab Taxi Service
- Oregon Five Dollar Taxi
- Tax-e-Cab Taxi
- Auto-Taxi
- Beaver Cab
- Rideshare: Uber, Lyft

Shuttles

Groome Shuttle (Eugene, Albany, Corvallis, Salem, and Woodburn to Portland Airport)

Additional Services

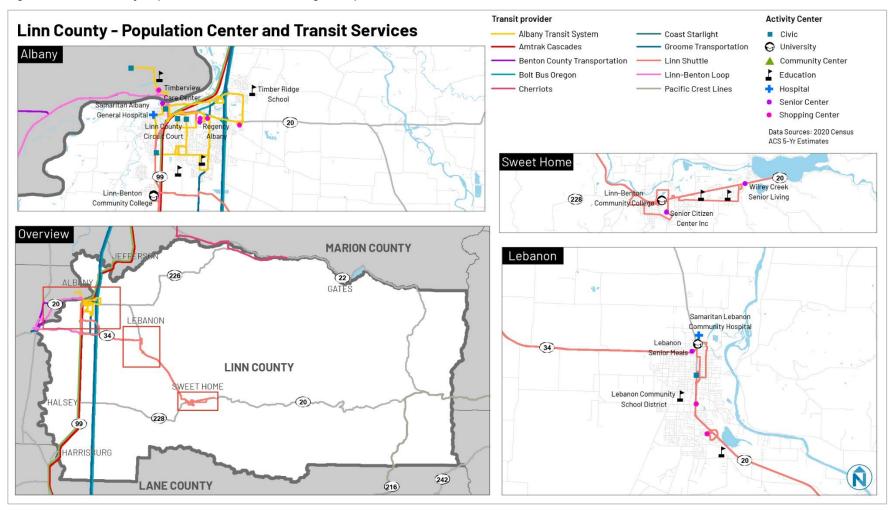
- DAV medical transportation
- Transportation Options Programs (OCWCOG and OSU Transportation Options programs)
- Volunteer Caregivers (volunteer transportation services)
- Transportation services provided by health clinics
- Transportation services provided by residential and vocational programs for persons with intellectual/developmental disabilities
- Transportation services provided by senior centers and residential care centers/assisted living facilities

Oregon Department of Human Services (ODHS) Transportation Programs

In addition to these public transportation services, the Oregon Department of Human Services has several "transportation programs" available to eligible clients. There are multiple different programs within DHS that provide these services, with a variety of reporting procedures. Consequently, there is little readily available data on these transportation services to use to analyze current and future needs. In addition, transportation is not a core function of ODHS and, therefore, not a priority to evaluate or track.

The ODHS program with the most significant transportation component is Oregon Health Plan (OHP) Plus, which is a Medicaid program for the neediest Oregonians. To provide NEMT services to OHP/Medicaid clients, ODHS contracts with the regional InterCommunity Health Network-Community Care Organization (IHN-CCO), which in turn contracts with OCWCOG's Ride Line program as its brokerage service.

ODHS also provides community-based care, including transportation, to persons with developmental disabilities. Work-related rides are provided by either public transportation providers or by agencies serving persons with developmental disabilities. Other ODHS programs with transportation services include Vocational Rehabilitation and Temporary Assistance to Families (TANF), usually related to job searches and training.





Ridership Characteristics

This section provides an overview of transit ridership within Linn County. The Linn-Benton Loop carries a high number of Linn-Benton Community College (LBCC) and Oregon State University (OSU) students, as do the connecting ATS routes. This dependence on student ridership creates peak ridership when school is in session, with downturns in the winter and spring breaks, as well as in the summer months.

According to U.S. Census American Community Survey (ACS) 2020 data, transit (excluding taxicab) represents approximately less than 1% of the mode split for in Linn County (down 1% since 2014).² Additionally, more than 5% of Linn County households do not own a car.

Major Destinations

An analysis of the origins and destinations of Albany Call-A-Ride passengers indicates that the most common destinations are Walmart, Fred Meyer, the Fresenius Dialysis Center, LBCC, and various shopping locations in and around Heritage Plaza such as the Bi-Mart, Safeway, Hobby Lobby, Grocery Outlet, and Target. The most common pick-up locations are the Fresenius Dialysis Center, North Albany Samaritan, Wal-Mart, LBCC, Fred Meyer and the Heritage Plaza locations. A concentration of pickups occurs near the Fred Meyer, Safeway, Walmart, Heritage Plaza area to the east of downtown. To the west of downtown, the Fresenius Dialysis Center and Samaritan Albany General Hospital locations have high numbers of pickups.

Special & Rural Transportation Program

The Linn County Rural and Special Transportation Program provides transportation services for seniors, persons with disabilities, low-income and rural residents in the county through fiscal allocations with local service providers. Program oversight is provided by the six-member Transportation Advisory Committee (TAC) appointed by the Board of County Commissioners.

The following services are available to Linn County residents. These are funded through federal and state special and rural transportation grants, primarily Federal Transit Administration (FTA) Sections 5310 and 5311, and Oregon STIF.

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² ACS mode split data is calculated only for individuals over the age of 16 who commute to and from work.

| Service Area Description | Connects Sweet Home, Lebanon, and Albany | | | |
|---|--|--|--|--|
| Days and Hours of OperationMonday-Friday, 6:10 a.m. to 9:55 p.m.; Saturday, 7:10 a.m. to 7:35 p.m. LBCC Exp Route operates Monday-Friday, 6:50 a.m. to 4:45 p.m. when school is in session. | | | | |
| Fare | Free for LBCC staff and students, \$1.00 for all other users | | | |
| Connections to other servicesConnections possible to Linn Shuttle and at Albany Train Station to Amtrai Linn-Benton Loop, Albany Transit, Lebanon LINX, and Sweet Home Shop | | | | |
| Annual Ridership (2018) | 55,082 trips | | | |

Linn Shuttle

Operated by the non-profit Senior Citizens of Sweet Home, Inc., the Linn Shuttle provides transportation services between Sweet Home, Lebanon, and Albany, making connections to LBCC and other locations. The service is funded through federal grants, the STIF Program, LBCC, rider fares, and the Linn County general fund.

On weekdays, the Linn Shuttle operates from 6:10 a.m. to 9:55 p.m. and performs 10 round trips per day on weekdays between Sweet Home and Albany, plus five LBCC Express round trips (two in the morning and three in the afternoon/evening) from Lebanon to Albany College campuses.³ On Saturdays, it operates from 7:10 a.m. to 7:35 p.m. and performs six round trips per day between Sweet Home, Lebanon, and Albany. It operates on a scheduled route except for pre-approved unscheduled stops.

There are no eligibility criteria for riders. Service is offered free for staff and students of LBCC; all other one-way fares are \$1.00 with multi-ride tickets that offer a ten-ride punch card costing \$10.00.

In Albany, transfers are available to Corvallis through Linn-Benton Loop. Transfer opportunities are also available to the Albany Transit System and to Amtrak at Albany Station. In Sweet Home, transfers are available to the Sweet Home Shopper. The Linn Shuttle also connects to the Lebanon LINX.

All Linn Shuttle vehicles are equipped with video cameras, wheelchair lifts or ramps, two on-board securement spaces and bicycle racks.

Sweet Home Dial-A-Bus

| Service Area DescriptionSweet Home city limits, priority given to seniors and persons with disabilitiesDays and Hours of OperationMonday-Friday, 7:00 a.m. to 4:00 p.m. | |
|---|---|
| | |
| Connections to other services | Connections possible to Linn Shuttle and Sweet Home Shopper |
| Annual Ridership (2018) | 7,192 trips |

³ LBCC Express operates when LBCC is in session during the school year.

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The non-profit Senior Citizens of Sweet Home, Inc. (SCOSHI) operates the Sweet Home Dial-A-Bus program. This is a curb-to-curb wheelchair-accessible transportation service operating within the boundaries of the Sweet Home School District.

The Sweet Home Dial-A-Bus service operates Monday through Friday from 7:00 a.m. to 4:00 p.m. The service is open to all residents within Sweet Home city limits, but preference is given to older adults and persons with disabilities. Fares are \$1.00 one-way. Dial-A-Bus passengers may use the service to connect to the Linn Shuttle and connections throughout the community.

Sweet Home vehicles are equipped with video cameras, wheelchair lifts or ramps, and one on-board securement space. Dial-A-Bus drivers are trained to assist persons with disabilities.

| Service Area Description | Destinations throughout Sweet Home and to Cascadia State Park (three times a week) |
|--|--|
| Days and Hours of OperationMonday-Saturday, four trips from 9:00 a.m. to 4:20 p.m. Cascadia Shopper Rou Monday, Wednesday, Friday, three trips from 9:00 a.m. to 5:40 p.m. | |
| Fare | \$1.00 round trip |
| Connections to other Services Connections possible to Linn Shuttle, designed for local access | |
| Annual Ridership (FY 2020) | 6,110 trips |

Sweet Home Shopper

The Sweet Home Shopper, a service provided by SCOSHI, connects people to shopping trips, medical appointments, and other downtown Sweet Home destinations. Transfers to the Linn Shuttle at the Senior Center may require a layover of up to an hour.

The Sweet Home Shopper normally operates Monday through Friday, with four trips from 9:00 a.m. to 4:00 p.m. Since the COVID-19 pandemic began, however, the Shopper has been running Monday through Saturday, with four trips from 9:00 a.m. to 4:20 p.m. It is also running additional service to Cascadia State Park, three trips a day on Mondays, Wednesdays, and Fridays from 9:00 a.m. to 5:40 p.m. The service costs \$1.00 each way.

All Sweet Home Shopper vehicles are equipped with video cameras, wheelchair lifts or ramps, two onboard securement spaces, and bicycle racks.

The City of Lebanon Inter-Neighborhood Express (LINX) Transit Dial-a-Bus

| Service Area Description | LINX Dial-A-Bus operates demand response service up to five miles outside city limits, for seniors, persons with disabilities, and the general public |
|--------------------------------|---|
| Days and Hours of Operation | LINX Dial-A-Bus operates Monday-Saturday Monday-Friday: from 7:00 a.m. to 6:00 p.m. Saturday: from 8:00 a.m. to 6:00 p.m. (no Sunday service) |
| Fare | Currently free due to the COVID-19 pandemic |

| Connections to other services | Connections possible to LINX Loop and Linn Shuttle | | |
|-------------------------------|--|--|--|
| Annual Ridership (2021) | 20,646 trips | | |

The City of Lebanon Inter-Neighborhood Express (LINX) Transit provides curb-to-curb, wheelchair accessible demand response transportation service for older adults, persons with disabilities, and the general public. The Dial-a-Bus provides service up to 5 miles outside the city limits, which includes the communities of Waterloo, Sodaville, and Crabtree. The LINX Transit can also be used to access the Linn Shuttle, making further connections to Albany and beyond. LINX Transit provides service to those with developmental disabilities, currently providing service to get riders to employment and to the Willamette Valley Rehabilitation Center. Rides are provided for a variety of purposes, including employment, shopping, doctor appointments, and access to social services and recreation.

LINX Transit Dial-a-Bus operates Monday through Friday from 7:00 a.m. to 6:00 p.m., and Saturday from 8:00 a.m. to 6:00 p.m. Service is currently free due to the COVID-19 pandemic. All LINX vehicles have multiple wheelchair stations, with lifts and are ADA accessible. All vehicles are equipped with video cameras and newer vehicles have bicycle racks.

| Service Area Description | LINX Loop operates within Lebanon city limits |
|---|--|
| Days and Hours of Operation Monday-Saturday, from 8:00 a.m. to 5:49 p.m. | |
| Fare | Fares are currently free, due to the COVID-19 pandemic |
| Connections to other services | Direct connections to LINX Dial-A-Bus and Linn Shuttle |
| Annual Ridership (2021) | 9,339 trips |

The City of Lebanon Inter-Neighborhood Express (LINX) Loop

The City of Lebanon's LINX Loop provides fixed-route service at seven locations within the City of Lebanon, while allowing deviations of up to ³/₄-mile when the schedule permits. The LINX Loop has three shared stops in Lebanon with the Linn Shuttle. The LINX Loop provides nine daily loops from Monday to Saturday, running north to south from 8:00 a.m. to 5:49 p.m.

Service is currently free due the COVID-19 pandemic. All LINX vehicles have multiple wheelchair stations, with lifts and are ADA accessible. All vehicles are equipped with video cameras and newer vehicles have bicycle racks.

The City of Lebanon's LINX Loop has plans to expand its deviated fixed route. They also plan to implement an East Loop and West Loop to address the growth and provide regular service to high density, low-income residential areas.

| The City of Leba | anon Inter | -Neighbor | hood Expre | ss (LINX) I | Brownsville Co | onnector |
|------------------|------------|-----------|------------|-------------|----------------|----------|
| | | | | | | |

| Service Area Description | Loop service connecting the communities of Brownsville to Lebanon |
|--------------------------------|--|
| Days and Hours of Operation | Every Tuesday and Friday, from 7:00 a.m. to 5:50 p.m. |
| Fare | Currently free due to the COVID-19 pandemic |
| Connections to other services | Connections possible to LINX Dial-A-Bus, LINX Loop, and Linn Shuttle |
| Annual Ridership (2020) | N/A |

In June 2022, the cities of Lebanon and Brownsville announced a partnership to expand LINX Transit and connect the two cities with the Brownsville Connector. The Brownsville Connector offers five round trips between the cities on Tuesday and Friday, from 7:00 a.m. to 5:50 p.m. The Connector stops at the Lebanon Senior Center and at two stops in Brownsville: the Senior Center/American Legion and the Assembly of God Church. The bus can provide alternative drop-off and pick-up locations in Brownsville and Lebanon as the schedule allows.

Service is currently free due to the COVID-19 pandemic. All LINX vehicles have multiple wheelchair stations, with lifts and are ADA accessible. All vehicles are equipped with video cameras and newer vehicles have bicycle racks.

Urbanized Area Services

The following public transportation services are provided to urban areas in Linn County. These are primarily funded through FTA urbanized area grants and local funds.

| Service Area Description | City of Albany, North Albany |
|--------------------------------|--|
| Days and Hours of Operation | ATS fixed-route service is available on weekdays, generally from 6:30 a.m. to 6:20 p.m. Early Morning Route: 6:30 a.m. to 8:45 a.m. Regular Service (East): 9:00 a.m. to 6:20 p.m. Regular Service (West): 9:00 a.m. to 6:20 p.m. |
| Fare | Service is currently free due to the COVID-19 pandemic |
| Connections to other services | Direct connections to Linn-Benton Loop, BAT, Linn Shuttle, Coast to Valley Express, Valley Van Pool, Amtrak |
| Annual Ridership (2020) | 119,105 trips |

Albany Transit System (ATS) Fixed-Route Bus

ATS operates three fixed-route bus services (early morning and regular service west and east routes) throughout the City of Albany. Early Morning Route operates on weekdays from 6:30 a.m. to 8:45 a.m., Oregon Cascades West Council of Governments

while both Regular Service East and West Routes operate on weekdays from 9:00 a.m. to 6:20 p.m. ATS service is currently free due to the COVID-19 pandemic.

ATS provides direct connections to the Linn-Benton Loop, BAT service, Linn Shuttle, Coast to Valley Express, Valley Van Pool, and Amtrak.

The ATS fixed-route system is funded by a mix of FTA Section 5307 grant funding, the City of Albany General Fund, farebox revenue, advertising, and miscellaneous sources.

| Service Area Description | Albany City limits |
|--------------------------------|--|
| Days and Hours of Operation | Monday-Friday 6:30 a.m. to 6:30 p.m.; Saturdays 8:00 a.m. to 6:00 p.m. |
| Fare | Currently free due to the COVID-19 pandemic |
| Connections to other services | Can schedule trip to meet Linn Shuttle, Linn-Benton Loop, intercity bus and rail service |
| Annual Ridership (2020) | 15,071 trips |

City of Albany Call-A-Ride

The City of Albany provides citywide curb-to-curb ADA paratransit and demand-response service called Call-A-Ride. This service is for Albany residents who are at least 60 years old or have a disability that makes them unable to access fixed-route services. Residents must submit an application to ATS demonstrating that they are residents of the City of Albany and are 60 years old or older or have a documented disability. Three different services are provided: complimentary paratransit/ADA service for ATS, senior transportation for individuals 60 years and older, and a senior medical/shopper shuttle. The Call-A-Ride program is staffed primarily by volunteer drivers and dispatchers.

The Call-A-Ride service operates Monday through Friday, from 6:30 a.m. to 6:30 p.m., and on Saturdays from 8:00 a.m. to 6:00 p.m. Dispatch is available Monday to Friday from 9:00 a.m. to 4:00 p.m. The service provides trips within Albany city limits and ³/₄-mile outside Albany city limits. Through an agreement between Albany Call-A-Ride and the City of Millersburg, rides are also available to Millersburg residents who are 65 years and older or individuals with disabilities. Service is currently free due to the COVID-19 pandemic. All non-sedan vehicles have two wheelchair stations on-board and are ADA accessible. The sedans are not accessible vehicles.

Connections are possible through proper scheduling. The Call-A-Ride service can connect riders to the Linn-Benton Loop and the Linn Shuttle, providing east-west access, and to Amtrak and intercity bus service at the Albany Amtrak station.

Call-A-Ride funding comes from a mix of federal grants include FTA Section 5310 and 5307 grants, Oregon STIF funds, fare revenue, and the Albany General Fund. Benton County's STIF program contributes a small amount of funding for this service.

City of Albany Linn-Benton Loop

| Service Area Description | The City of Albany operates the intercity Linn-Benton Loop service connects the cities of Albany and Corvallis |
|--------------------------------|---|
| Days and Hours of Operation | Loop service is generally available Monday-Friday with some weekend service available (Saturdays only) Campus Connector: Monday-Friday 6:55 a.m. to 7:45 p.m. during school year Heart-to-Hub Uniter: Monday-Friday 6:55 a.m. to 9:40 p.m. US20 Commuter: Monday-Friday 6:05 a.m. to 9:20 a.m. and 4:30 to 9:10 p.m. Saturday Shopper: Saturdays (and the Friday after Thanksgiving) 8:00 a.m. to 6:00 p.m. |
| Fare | Currently free due to the COVID-19 pandemic |
| Connections to other services | Connections to the ATS and CTS |
| Annual Ridership (2020) | 119,105 trips.4 |

The Linn-Benton Loop operates an intercity transit service connecting the cities of Corvallis and Albany. The Loop is a strategic partnership among public agencies and private sector businesses, including the City of Albany (designated operator), Benton and Linn counties, LBCC, OSU, and HP. The Loop coordinates its services with Benton County DAR, CTS, and Linn County public transportation programs.

All trips for this service operate between Corvallis and LBCC, but additional service is provided during weekday peak periods and on Saturday to connect directly to Albany Station. Most routes for this service (Campus Connector, Heart-to-Hub Uniter, and US20 Commuter) generally operate Monday through Friday with service starting as early as 6:55 a.m. and ending as late as 9:10 p.m. Saturday service (Saturday Shopper) is also available from 8:00 a.m. to 6:00 p.m. Trips on the Loop are currently free for all riders due to the COVID-19 pandemic.

Morning service operates in a counter-clockwise direction; in the evening, the Loop operates in a clockwise direction connecting Albany Station, Downtown Albany, North Albany Park-and-Ride, HP, OSU, the Corvallis DTC, and LBCC. During morning and afternoon peak times, supplemental bi-directional non-stop express trips are provided between LBCC and the Corvallis DTC. Mid-day service operates only between LBCC and OSU along Highway 34. On Saturday, service operates in the counter-clockwise direction. Unlike weekday service, Saturday service does not serve HP or OSU, but does serve the Heritage Mall.

All vehicles for this service are equipped with wheelchair lifts, on-board securement spaces, and a bicycle rack.

Regional Services and NEMT Services

The following summarizes public transportation services for Linn County residents to destinations outside of the county. These services support a range of medical, recreational, social, personal business trips, and in some situations, work and school trips.

⁴ Reported by the National Transit Database for City of Albany's general-fixed route service.

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OCWCOG Ride Line NEMT Service

Ride Line, the regional broker of NEMT for Medicaid recipients, is an important provider of specialized services. OCWCOG coordinates transportation services for eligible clients of the IHN-CCO and the OHP traveling to and from covered NEMT services. Transportation is provided to those eligible clients living in Lincoln, Benton, and Linn counties who have no other way to get to their medical services. Rides depend on transportation provider availability; therefore, it is important to schedule rides as far in advance as possible (rides may be scheduled up to 90 days in advance). Rides can be scheduled Monday through Friday, from 8:00 a.m. to 5:00 p.m.

As an alternative to contracted transportation, the program also provides mileage reimbursements to clients that can drive or have someone else drive them for part of the mileage from their home to their medical appointment and back. The reimbursement rate is \$0.25 per mile and is calculated from the rider's home to their medical appoint then back home.

Ride Line also provides transportation to veterans in Benton, Linn, and Lincoln counties to meet Disabled Veterans of America (DAV) shuttles for medical appointments in Portland. It then provides a ride home on return.

Transportation is arranged through 29 locally contracted transportation providers. The network is made up mostly of privately-owned transportation companies, who provide different types of services: transit, ambulatory, wheelchair, stretcher car and secured transportation services.

Ride Line also provides transportation to veterans in Benton, Linn, and Lincoln counties to meet DAV shuttles for medical appointments in Portland. It then provides a ride home on return.

In FY 2021-2022, in its three-county service area, eligible CCO/OHP membership averaged slightly more than 82,000 persons per month. About a quarter of Ride Line's clients receive gas reimbursement in lieu of contracted transportation.

Linn County had a monthly average of 45,862 eligible members (35% of the County's population) in FY 2021-2022. A total of 92,971 rides or gas reimbursements were provided, a monthly average of 5,711 rides for 4,385 individual clients. Of those eligible for the service, more than 8% used Ride Line service in FY 2021-2022 (compared to 4% in 2016).

Ride Line's service is particularly important to residents in the county's small cities and rural areas where there are currently no public transportation services and distances to medical facilities can be 15 to 30 miles. Additionally, even though residents of Lebanon and Sweet Home have dial-a-bus service and access to the Linn Shuttle, door-to-door service for medical appointments in Albany and Corvallis is not available. Ride Line provides an important resource for these residents.

A Transportation Brokerage Advisory Committee (TBAC) comprised of stakeholders and agency representatives from the three-participating counties provide program and policy guidance and feedback to the OCWCOG Governing Board. Outreach and coordination are the purview of the CCO, and Ride Line does not advertise by directly contacting eligible clients or advertise commercially.

Cascades POINT

| Service Area Description | Cascades POINT provides service from Portland to Eugene via Tualatin, Woodburn, Salem, and Albany |
|--------------------------------|---|
| Days and Hours of Operation | Cascades POINT operates Monday-Sunday from 8:40 a.m. to 11:40 p.m. |
| Fare | Fares vary based on origin and destinationAdult fares range from \$4 to \$25 |
| Connections to other services | In Albany, connections to Amtrak (Cascades and Coast Starlight trains), Linn Benton Loop, ATS, BAT |
| Annual Ridership (2021) | 34,985 trips |

Cascades POINT, funded by Oregon Department of Transportation and operated by MTRWestern, provides transportation between Portland and Eugene, with four trips per day in each direction. The service operates as part of Amtrak's Cascades train system, and tickets can be purchased through Amtrak. Fares vary depending on the origin, destination, and age of the rider. All vehicles used for this service are wheelchair accessible.

Coast to Valley Express

| Service Area Description | Coast to Valley Express provides service from Albany to Newport via North Albany, Corvallis, Philomath, Blodgett, Eddyville, and Toledo along State Highway 20 |
|--------------------------------|---|
| Days and Hours of Operation | Coast to Valley Express operates Monday-Sunday from 6:15 a.m. to 6:55 p.m. |
| Fare | Zone-based fare system, with fares costing \$1.00 to \$6.00, depending on the number of zones traveled |
| Connections to other services | Direct connections to Amtrak and to CTS and Linn-Benton Loop at the Corvallis DTC |
| Annual Ridership (2020) | 2002 trips |

Benton and Lincoln counties co-operate the Coast to Valley Express Route, connecting Albany and Corvallis to Newport seven days a week. Each agency provides two round trips per day. The service travels along U.S. Highway 20, making connections in Albany, North Albany, Corvallis, Philomath, Blodgett, Eddyville, Toledo, and Newport. The Coast to Valley Express serves passengers accessing medical facilities, job training, shopping, recreation, and educational opportunities. The Coast to Valley Express connects to public transportation services in Albany, Corvallis, and Newport, as well as Amtrak in Albany. The service is also marketed as the southernmost leg of the NW Connector through the Northwest Oregon Transit Alliance (NWOTA).

The service operates seven days a week from 6:15 a.m. to 6:55 p.m. with five trips each going eastbound and westbound. Albany Amtrak Station is the scheduled stop in Linn County; however, passengers can

call ahead to schedule a pick-up at the North Albany Park & Ride or flag the driver for drop-off at that location.

Fares range from \$1.00 to \$6.00 depending on the number of zones traveled; each zone traveled is \$1.00. Children ages 5 and under accompanied by an adult ride free.

Benton County Dial-a-Bus has a dedicated vehicle fleet for the Coast to Valley Express. All buses are ADA accessible and include a wheelchair lift, two on-board wheelchair securement spaces, and capacity for two bicycles.

Salem Transit District Cherriots Route 30X: Santiam/Salem Express

| Service Area Description | Service from Salem to Gates via Lyons and Mill City |
|--------------------------------|---|
| Days and Hours of Operation | Monday-Saturday, two trips each way that pass through Linn County. Monday-Friday, NB service from Gates at 5:47 a.m. and 12:45 p.m., SB service returning to Gates at 12:03 p.m. and 7:11 p.m. Saturday, SB service returning to Gates at 9:33 a.m. and 5:41 p.m., NB service from Gates at 9:50 a.m. and 6:00 p.m. |
| Fare | General: \$2.25 Older Adults/Persons with Disabilities/Medicare card holders: \$1.50 Youth: \$1.00 Day pass: \$4.50 (\$3.00 reduced fare, \$2.00 youth) Monthly pass: \$60.00 (\$30.00 reduced fare, \$20.00 youth) |
| Connections to other services | Connects to other Cherriots (formerly Salem Area Mass Transit District) routes in Salem |
| Annual Ridership (2020) | Data unavailable at the time of this study |

Cherriots, the transportation service of Salem Transit District, provides this fixed-route service to Lyons in Linn County and to Gates and Mill City which are partially located in Linn County. The service connects these cities with cities in Marion County and with the Salem Transit Mall with two trips passing through Linn County cities daily from Monday to Saturday.

Amtrak

| Service Area Description | Amtrak Cascades routes connect Albany to Eugene. Corvallis is not directly served by Amtrak trains but can connect to Amtrak train by thruway bus from Corvallis to Albany. |
|--------------------------------|--|
| Days and Hours of Operation | From Albany: Northbound trains at 6:11 a.m., 1:23 p.m., 5:11 p.m. Northbound thruway buses: 9:10 a.m., 12:35 p.m., 2:05 p.m., 7:00 p.m. Southbound trains: 12:53 p.m., 4:14 p.m., 7:53 p.m. Southbound thruway buses: 8:40 a.m., 1:55 p.m., 7:05 p.m., 11:40 p.m. |
| Fare | Fares to ride on Amtrak services varies based on route and mode. Albany to Eugene: approximately \$12 Corvallis to Albany (thruway bus): \$2 |

Connections to other Connections to local transit service in Albany and Corvallis services

Amtrak provides service to and from Albany (at the Albany Station) along the Amtrak Cascades and the Coast Starlight routes. Amtrak Cascades Thruway bus service provides supplemental service along the I-5 corridor and the Amtrak train lines. Fares to ride on Amtrak services vary based on route and mode. Traveling on Cascades and the Coast Starlight routes service from Albany to Eugene costs approximately \$12, while traveling from Corvallis to Albany using Cascades Thruway bus service costs \$2.

Taxi Services

A variety of taxi services are available to county residents, the majority of which are Albany or Corvallisbased. Albany-based companies include All-Star Taxi Cab, Call-Me-A-Cab Taxi Service, Oregon Five Dollar Taxi, and Tax-e-Cab Taxi. Auto-Taxi primarily serves Benton County as well as Linn, Lincoln, and Lane counties. Beaver Cab in Corvallis provides service primarily throughout Benton and Linn counties. Most vehicles can accommodate folding wheelchairs. Fares are either metered or flat rates based on the length of trip and destination. Additional taxi services based in Albany provide services in Linn County. Ridesharing services like Uber and Lyft are available in Albany.

Shuttle Services

Groome Shuttle

The Groome Shuttle, operated by Groome Transportation, provides intercity airport transportation connecting regional cities, such as Eugene, Albany, Corvallis, Salem, and Woodburn to major hub airports. Shuttle service is available from Albany to Portland Airport from 1:20 a.m. to 8:50 p.m., and from the Portland Airport to Albany from 5:25 a.m. to 12:40 a.m. Fares vary by pick-up location—to and from Portland Airport cost approximately \$47 (Albany and Corvallis), \$41 (Salem), \$36 (Woodburn).

4 FUNDING SUMMARY

This chapter summarizes the funding sources available for transportation at the federal and state level. The strategies and actions recommended in the Coordinated Plan will be paired with potential funding sources to support implementation.

Federal Sources

Federal funding for public transit primarily stems from the U.S. Department of Transportation (USDOT). Funding for the USDOT is authorized by the Infrastructure Investment and Jobs Act of 2021 (IIJA) that was passed on November 15, 2021.

The following summary is a simplified overview of funding for public transit based on the expected provisions of the IIJA effective through Fiscal Year (FY) 2026.

Infrastructure Investment and Jobs Act (IIJA)

The IIJA provides approximately \$1.2 trillion over 5 years from fiscal year (FY) 2022 through FY 2026, including \$91.2 billion1 in transit investments for the U.S. DOT and its subsidiary agencies, including the Federal Transit Administration (FTA) and the Federal Highway Administration (FHWA). These investments will address improvements to all modes of transportation, including important new investments that will better support the needs of the target populations of the Lincoln, Benton, and Linn County (LBL) Coordinated Plan.

FTA Formula Funds

The FTA allocates funding for transit systems in urbanized and rural areas and for programs for older adults and individuals with disabilities. The FTA allocates funds based on formulas or discretionary awards.

Nine FTA funding programs apportion funds to urbanized areas (UZAs) or states by specific formula.

All areas are defined as either urbanized or non-urbanized based on population and population density. The Census Bureau designates urbanized areas based on the most recent decennial census. Under current definitions (2010 Decennial Census), the Census Bureau

delineates UZAs according to population densities of census blocks and block groups and their proximity to an urban core—with the sum of the population for these geographic units equaling 50,000 people or more. Similarly, urban areas of less than 50,000 people are designated as urban clusters (UCs). For the purposes of transit funding, all UZAs are considered "urbanized" while all areas outside of UZAs (including UCs) are considered "nonurbanized." Changes to the criteria for defining urban areas were proposed in February 2021 based on the 2020 Decennial Census and will be adopted in December 2022.

While the USDOT has no direct role in the designation of these areas, they are critical to the administration of FTA and FHWA transportation programs. Urbanized Areas (UZAs) are important to the designation of a metropolitan planning organization and application of metropolitan planning requirements, designation of transportation management areas, application of air quality conformity requirements, and allocation of funding.

For FTA funding allocations, FTA designates UZAs further in three groups according to population: small urban areas with population 50,000 to 199,999; large urban areas with population 200,000 to 999,999; and very large urban areas with a population one million and over. Formula funding allocation and restrictions on the use of funds differ by the size of the UZA according to these three groups.

As of the Census (2020), Benton and Linn Counties each have one small urbanized area: Corvallis and Albany respectively. Lincoln County consists of all non-urbanized areas because populations are less than 50,000 people.

State Sources

The Oregon Department of Transportation (ODOT) Public Transit Division (PTD) administers Statewide Transportation Improvement Funds (STIF) funds for the State. The STIF program was consolidated with the Special Transportation Fund (STF) through Senate Bill 1601 in 2020. The original STIF program was established in 2017 to fund public transportation through a state payroll tax of 0.1%. The STF was created in 1985 by the Oregon Legislature and originally funded with a \$.01 per pack cigarette tax. In 1989, this tax was raised to \$.02.

Today, the consolidated STIF is comprised of the payroll tax, cigarette tax revenue, excess revenue earned from sales of photo ID Cards, non-highway gas tax, and other funds from Oregon Department of Transportation.

The STIF Program is governed by:

- Oregon Revised Statutes (ORS) 391.800 through 391.830 and
- Oregon Administrative Rules (OAR) Chapter 732.

Appendix B summarizes the funding sources available for transportation at the federal and state level.

5 REGIONAL CHAPTER

OCWCOG manages local, state, and federal programs in the tri-county region located in the Willamette Valley and the Central Oregon Coast. The OCWCOG region has a population of approximately 270,000. The largest cities in the region are Corvallis, home to Oregon State University, at less than 60,000 residents, Albany at approximately 55,000 residents, and Lebanon with a population of over 17,000.

SUMMARY OF REGIONAL NEEDS

This chapter summarizes the regional transportation needs of Linn, Benton, and Lincoln counties and proposes seven strategies with accompanying actions to help meet the identified needs. Regional level needs were revealed through an analysis of demographic and existing transportation conditions and through the stakeholder engagement process and are seen as occurring across the region or having a regional impact.

The strategies and actions from this Coordinated Plan were informed by the needs assessment and build on an evaluation of strategies and actions from the 2017 Coordinated Plan. These strategies are subject to change based on community needs, population changes, staff capacity, and available funding.

Transportation Service Needs

- Provide more comprehensive transportation services to target populations, such as older adults, people with disabilities, people with low-incomes, veterans, youth, and students.
 - OCWCOG staff mentioned that there are limitations with their Ride Line program. Moreover, they currently only provide medical transportation to facilities that take IHN/OHP.
 - OCWCOG Ride Line service is not available to most veterans in the county because they do not have OHP insurance.
 - Gap services fill an important need to transport older adults to non-medical destinations, such as social activities and events.

- Accommodating last-minute ride requests has been challenging for some public transit service providers.
- Improve intercity connections, within each county, between counties and outside of the OCWCOG region.
 - Veterans need transportation to the VA clinics and medical facilities in Portland, Salem, and Eugene.
 - There is a need for increased regional trips. Stakeholders mentioned that there are more resources available in Benton County than Linn County.
 - Intercity travel is especially important for residents living in Linn County.
 Stakeholders in the focus group meetings and stakeholder interviews mentioned that there is high demand in rural communities to travel to Corvallis for legal and medical appointments.

Human Resource Needs

- Find transit vehicle operators / volunteer drivers.
 - Stakeholders said that when drivers are out due to sickness, Ride Line trips (and other public transportation service provider trips often need to be cancelled because there are not enough remaining drivers to handle the volume of rides.

Marketing, Customer Service, and Outreach Needs

- Reduce language/cultural barriers of available transit agency information for ESL, minority populations, etc.
 - Some people have trouble navigating mixed status/eligibility requirements for OHP services.

Infrastructure, Capital, and Technology Needs

- Funding
 - Rising gas prices have created a challenge for all transit service providers
 - Obtaining sufficient funding to operate services is a challenge for many organizations.
 - Many stakeholders shared that cost and affordability of transit, as well as the increasing costs of gas, is a mobility barrier for many of their clients.
 - Some stakeholders would like to explore scheduling and other software to create efficiencies for public transportation service providers

REGIONAL STRATEGIES AND ACTIONS

Regional strategies are strategies that are seen as important to consider and/or facilitate at the regional level (as opposed to the county level) due to factors such as impact, cost efficiency or coordination.

In this regional chapter and in the county chapter that follows, each action within a strategy is giving a rating of importance on a scale of 1-5, as determined by the Advisory Committee at the August 30, 2022 meeting and stakeholder respondents to a survey distributed in September 2022. These numerical ratings are reflected in the tables as high, medium or low, with a higher number signifying a higher rating of importance to Advisory Committee members and stakeholders:

- High: rating between 4 and 5
- Medium: rating between 3-4
- Low: rating below 3

Additionally, an order of magnitude cost estimate is given for each action using a rating scale of one (\$) to five (\$\$\$\$) dollar signs, equating to the amounts below. Factors influencing the cost estimate are noted in the table:

- \$: < \$50,000</pre>
- **\$**\$: \$50,000 \$100,000
- \$\$\$: \$100,001 \$250,000
- \$\$\$\$: \$250,001 \$500,000
- \$\$\$\$\$: > \$500,000

As shown in the recommended prioritization, not all strategies may be implemented immediately, and implementation of certain strategies will depend on available funding. While facilitator organizations will be responsible for championing the implementation of these strategies and actions, support from partner organizations and community members will be essential for the continued success of this planning effort.

Strategy #1: Seek funding to sustain existing levels of public transit services within the County

Regional Needs Addressed: Service Improvements

 Provide more comprehensive transportation services to target populations such as older adults, people with disabilities, people with low-incomes, veterans youth, and students Improve intercity connections, within each county, between counties and outside of the OCWCOG region

Regional Needs Addressed: Infrastructure, Capital, and Technology

Overall funding

| Regional Actions | Partner Lindanizations | | Order of Magnitude Costs |
|--|------------------------|--------|-------------------------------------|
| 1.1 Collaboratively seek funding for solutions that identify the most efficient and cost-effective provision of services (e.g., data management, technology, coordinated trip planning). | | Medium | \$-\$\$ Staff time Technology |

Strategy #2: Expand access to and convenience of public transportation through expansion of and/or improvements to existing services.

- Provide more comprehensive transportation services to target populations such as older adults, people with disabilities, people with low-incomes, veterans, youth, and students
- Improve intercity connections, within each county, between counties and outside of the OCWCOG region

| Regional Actions | Partner Lindanizations | Rating of Importance | Order of Magnitude Costs |
|--|---|-------------------------|---|
| 2.1 Continue to pursue opportunities to partner and improve connections with regional public transportation providers to expand existing services. | ODOTOCWCOGTransit providers | Medium | \$\$-\$\$\$ Staff time Materials Fleet |

Strategy #3: Improve access to jobs, health care, education and other basic needs for older adults, people with disabilities, low-income households, veterans, youth, and students

- Provide more comprehensive transportation services to target populations such as older adults, people with disabilities, people with low-incomes, veterans, youth, and students
- Improve intercity connections, within each county, between counties and outside of the OCWCOG region

| Regional Actions | Partner Organizations | Rating of Importance | Order of Magnitude Costs |
|---|--|-------------------------|--|
| 3.1 Pursue partnerships with DHS state human service agencies to ensure efficient and cost-effective transportation services that leverage state and local resources. | ODOT OCWCOG Transit providers ODHS | Medium | \$ Staff time |
| 3.2 Establish a baseline and start to track/monitor success of programs and actions related to improving access to jobs, health care, education, and other basic needs for target populations in the region. | OCWCOG County special and rural transportation program Transit providers | Medium | \$-\$\$ Staff time Coordination Technology |
| 3.3 Coordinate with Ride Line to improve utilization of brokered rides for critical services (e.g., access to medical and human service offices) and increased coordination with transportation providers to provide brokered rides. | OCWCOG IHN CCO County special and rural transportation program Transit providers | Medium | \$-\$\$ Staff time Coordination Technology Fare support |
| 3.4 Investigate shifting non-NEMT rides at/near fixed route service to alleviate Ride Line service constraints. | OCWCOG County special and rural transportation program Transit providers | Medium | \$-\$\$ Staff time Coordination Technology Fare support |
| 3.5 Improve and expand transportation assistance for veterans, including coordinating trips to VA medical facilities in Portland and Eugene with Ride Line and existing providers. | OCWCOG County special and rural transportation program County veteran's coordinators Veteran's Association Transit providers | High | \$-\$\$ |

Strategy #4: Support and increase pool of paid and volunteer drivers

Regional Needs Addressed: Human Resource Needs

• Find transit vehicle operators / volunteer drivers

| Regional Actions | Partner Organizations | Rating of Importance | Order of Magnitude Costs |
|--|---|-------------------------|--|
| 4.1 Work with ODOT and regional partners such as Local Workforce Development Boards and community colleges to fund, develop and/or update driver recruitment and training programs. | ODOT OCWCOG Northwest Oregon Works (Lincoln & Benton Local Area Workforce Development Board) Willamette Workforce Partnership (Linn Local Area Workforce Development Board) Community Colleges Transit providers | High | \$\$-\$\$\$ Staff time Program development and implement action |
| 4.2 Identify and share best practices for the training and retention of volunteers. Schedule courses for drivers on a routine basis. | ODOT OCWCOG Transit providers RTAP | High | \$ Staff time Trainings |

Strategy #5: Pursue opportunities for collaboration and coordination for public transportation and health/human services at the local and regional levels

- Provide more comprehensive transportation services to target populations such as older adults, people with disabilities, people with low-incomes, veterans, youth, and students
- Improve intercity connections, within each county, between counties and outside of the OCWCOG region

| Regional Actions | Partner Organizations | Rating of Importance | Order of Magnitude Costs |
|--|---|-------------------------|-----------------------------|
| 5.1 Coordinate with regional partners such as transit providers, volunteer and non-profit organizations, human service agencies, health care providers, and major employers, to ensure the delivery of timely, safe and cost-effective local and regional public transportation services. | ODOT OCWCOG Transit providers County special and rural transportation programs | High | \$ Staff time |
| 5.2 Improve collaboration and coordination between DHS and other state and local agencies and transportation providers on client public transportation needs within each county and the region. | OCWCOG ODHS County special and rural transportation programs | High | \$ Staff time |
| 5.3 Assist ODOT or other appropriate parties to biennially update the database of transportation providers/ resources in the region. | | High | \$ Staff time |

Strategy #6: Expand efforts to inform seniors, people with disabilities, low-income households, veterans, youth, students, limited-English speaking populations and the general public of available public transportation services

Regional Needs Addressed: Marketing, Customer Service, and Outreach

 Reduce language/cultural barriers of available transit agency information for ESL, minority populations, etc.

| Regional Actions | Partner Organizations | Rating of Importance | Order of Magnitude Costs |
|---|--|-------------------------|---|
| 6.1 Develop print and digital tri-County information on public transportation, with regular distribution to transportation providers, social agencies, employment training programs, employment agencies, major employers, senior groups, volunteer groups, low-income residents, and others. | OCWCOG County special and rural transportation program Transit providers Transportation Options/ Department of Motor Vehicles (DMV) | Medium | \$ Planning Technology Marketing materials Staff time |
| 6.2 Continue to coordinate with regional partners on information sharing, training, public education and outreach, and other joint endeavors. | OCWCOG County special and rural transportation program Transit providers | High | \$ Staff time |

Strategy #7: Establish mechanisms for routine monitoring of Plan implementation and for coordination with land use and transportation planning occurring in the County and region

- Provide more comprehensive transportation services to target populations such as older adults, people with disabilities, people with low-incomes, veterans, youth, and students
- Improve intercity connections, within each county, between counties and outside of the OCWCOG region

| Regional Actions | Partner Organizations | Rating of Importance | Order of Magnitude Costs |
|--|-----------------------|-------------------------|-----------------------------|
| 7.1 Provide technical assistance in implementing Coordinated Plan priorities and actions and other public transportation-related activities. | | High | \$-\$\$ Staff time |

| 7.2 Actively engage the STIF Advisory Committee in regular monitoring of Coordinated Plan implementation. | OCWCOG County special and rural transportation program Transit providers | Medium | \$ Staff time |
|--|--|--------|------------------|
| 7.3 Collaborate and stay informed on transportation and land use planning in the state, region, and local jurisdictions in the County. | OCWCOG County special and rural transportation program Transit providers | Medium | \$ Staff time |

SILETZ TRIBE COORDINATED PLAN

In January 2021, the Confederated Tribes of Siletz Indians (CTSI) updated its Coordinated Human Services – Public Transportation Plan. The Coordinated Plan focuses Tribal and regional resources on ensuring that public transportation efficiently and effectively gets people to important destinations, such as jobs and medical appointments. A summary of strategies from this planning effort are listed below. The entire 2021 Coordinated Plan can be referenced in Appendix C.

Summary of Strategies

- As the highest priority, seek funding to sustain existing levels of Tribal transportation service. As funding becomes available and where feasible, expand existing Tribal transportation services to ensure that effective and cost-efficient public transportation services are available to all Tribal members both within and outside of the Tribe's service area.
- 2. Evaluate the long-term effectiveness of Tribal STF vehicles for continued use and/or potential replacement.
- 3. Ensure convenient access to services for Tribal Elders, Veterans, disabled persons, and low-income persons as the highest priority for Tribal public transportation services.
- 4. Expand efforts to inform Tribal members of available Tribal and public transportation services and develop and utilize technology tools to identify the transportation needs of Tribal members.
- 5. Develop and implement a volunteer driver program.

- 6. Ensure that Tribal transportation services are prepared to assist in emergency management.
- 7. Continue to pursue opportunities for regional collaboration and expansion of the regional transportation system.

6 COUNTY NEEDS, STRATEGIES, AND ACTIONS

This chapter summarizes transportation needs in Linn County and proposes seven strategies and related actions to help meet those needs. Like the regional needs, strategies, and actions, Linn County needs were revealed through analysis of demographic and transportation existing conditions and through the public and stakeholder engagement process. Stakeholder engagement was a critical element of the Coordinated Plan process. The engagement process included interviews and focus group meetings with transit agencies and health and human service providers, as well as an online provider survey.

The strategies and actions from this Coordinated Plan are informed by the identified needs and an evaluation of strategies and actions from the 2017 Coordinated Plan. These strategies are subject to change based on community needs, population changes, staff capacity, and available funding.

SUMMARY OF TRANSPORTATION NEEDS

Transportation Service Needs

- Provide more comprehensive transportation services to target populations, such as older adults, people with disabilities, people with low-incomes, veterans, youth, and students
 - Providing rides for people with disabilities to events like workshops and day programs continues to be a challenge for agencies. Additionally, riders with high assistance needs who are also not eligible for Medicaid are often dependent on the limited volunteer programs/drivers available.
 - Reliable, door-to-door transportation services are critical for many older adults in the county to reach their medical appointments (e.g., chemotherapy, radiation, dialysis, etc.), pick up their medications, and to shop at the grocery store.
 - The City of Albany's Call-A-Ride fleet needs more vehicles to support the increasing demand for paratransit and ADA services (e.g., vehicles that provide ADA ramps/lifts)

- LINX has plans to expand the LOOP to implement an East Loop and West Loop to address the growth in the area and provide regular service to high-density, lowincome residential areas and apartment complexes.
- Improve intercity connections, within each county, between counties and outside of the OCWCOG region
 - Transfers between City of Albany and North Albany are challenging for customers and transit agencies. Even at peak usage, ridership was relatively low, but people who rely on it on consistent basis are not able to access other transportation services.
 - Intercity transportation is a challenge for their clients who are often in need of extra assistance to reach their destinations. Working with these types of clients typically requires specialized training since many need to use a mobility assistance device. One stakeholder also mentioned that many of their clients experience dementia.
- Serving a larger geographic area, while balancing transportation needs of denser cities and less dense regions
 - BAT fixed-route services have done "incredibly well" after rebranding and restructuring.
 - LINX staff shared that their agency has added a deviated fixed-route service with plans to expand the deviated fixed route LOOP.
 - Linn County Transportation Advisory Committee and local providers have successfully collaborated to close transportation gaps and address needs in Linn County and the OCWCOG region including Brownsville, Waterloo and Crabtree.
 - In the last few years, LINX has added Saturday service, extended hours, and expanded reach up to five miles outside of city limits.
 - BAT is looking to expand to more rural parts of the county, as well as to provide service between Corvallis and Albany/North Albany.
- Balancing appeal of free or reduced fare programs with the limitations they may bring
 - According to City of Albany Transit staff, fare-free transit has been crucial for lowincome riders. They mentioned that approximately 90 percent of riders selfreported having incomes under the federal poverty rate, particularly student riders.
 - Since City of Albany Transit is now fareless, their Call-A-Ride service also became fareless. However, this has put a strain on their ability to provide paratransit services.

 LINX Transit has been fareless since the COVID-19 pandemic and feels it is important to continue, as costs of goods, household expenses and inflation rise. Fare structure will be revisited in FY 2023.

Marketing, Customer Service, and Outreach Needs

- Reduce language/cultural barriers in reach and available transit agency information for ESL, minority populations, etc.
 - While BAT has been able to bring its service into compliance with ODOT/FTA standards to expand services to more people, the agency continues to struggle to communicate to riders what options they have.
 - Some people have trouble navigating mixed status/eligibility requirements for OHP services.
- Communication channels are needed for folks to provide feedback/submit complaint in multiple languages.
- Education and awareness of services is needed particularly for older adults of different cultural backgrounds.

Human Resources Needs

- Find transit vehicle operators / volunteer drivers
 - Call-A-Ride service is facing issues with being short-staffed. Moreover, it has been difficult recruiting and retaining their driver workforce since the COVID-19 pandemic.
 - LINX has seen increased ridership and demand have produced a need for greater administrative and operational support, including front office staff, dispatchers, and a mid-level staff person to oversee operations.
 - One human service agency shared that they lost many of their drivers during the COVID-19 pandemic.
 - Hiring and retention of enough drivers to keep up with increased ridership has been challenging.

Infrastructure, Capital, and Technology Needs

- Funding
 - LINX Transit has recently been able to replace some older vehicles and grow a more robust and reliable fleet to help address the increased demand for transportation. LINX has been outgrowing the secured parking space for years

and is in need of funding to make site improvements for paving and secured parking to city owned property to accommodate the growing fleet.

- LINX has plans to explore, purchase and implement scheduling and dispatching software to help address the increase in calls and riders using the LINX Transit system. The software will help to gain some efficiencies with the scheduling process and assigning rides to drivers, which will allow us to provide more service and will shorten wait times for return rides.
- LINX is looking to make improvements and add bus shelters to new stops once plans for the LOOP expansion are finalized.

STRATEGIES, ACTIONS, AND PRIORITIES

Strategy #1: Seek funding to sustain existing levels of public transit services within the County

Needs Addressed: Service Improvements

- Provide more comprehensive transportation services to target populations, such as older adults, people with disabilities, people with low-incomes, veterans, youth, and students
- Improve intercity connections, within each county, between counties and outside of the OCWCOG region
- Serving a larger geographic area while balancing transportation needs of denser cities and less dense regions
- Balancing appeal of free or reduced fare programs with the limitations they may bring

Needs Addressed: Infrastructure, Capital, and Technology Needs

Funding/costs for operating and maintaining transportation services

| Linn County Actions | Partner Organizations | Rating of Importance | Order of Magnitude Costs |
|--|--|-------------------------|-----------------------------|
| 1.1 Continue to investigate options to ensure more sustainable funding for demand response services, the Linn Shuttle and the Linn-Benton Loop. | ODOT OCWCOG Linn County Area transit agencies | High | \$ Staff time |
| 1.2 Continue to allocate STIF, Section 5310 and 5311 funds to high priority | ODOTOCWCOG | High | \$ Staff time |

| programs and projects identified in the Coordinated Plan. | Linn County | | |
|---|--|------|-------------------------------|
| 1.3 Pursue available Federal and State transit funding and advocate for equitable, effective, sufficient and sustainable Federal and State programs and policies. | ODOT OCWCOG ODOT Area transit agencies | High | \$ Staff time |
| 1.4 Explore public and private funding sources to support transportation needs (e.g., areas related to social determinants of health). | ODOT OCWCOG ODHS County agencies Area transit agencies | High | \$ Staff time |
| 1.5 Continue to pursue funding for vehicle replacement, capital improvements and preventive maintenance needed to ensure the desirability, safety and convenience of public transportation services. | ODOT OCWCOG Linn County ODOT | High | \$\$\$ Staff time Fleet |

Strategy #2: Expand access to and convenience of public transportation through expansion of and/or improvements to existing services

Needs Addressed: Service Improvements

- Provide more comprehensive transportation services to target populations, such as older adults, people with disabilities, people with low-incomes, veterans, youth, and students
- Improve intercity connections, within each county, between counties and outside of the OCWCOG region
- Serving a larger geographic area while balancing transportation needs of denser cities and less dense regions
- Balancing appeal of free or reduced fare programs with the limitations they may bring

Needs Addressed: Infrastructure, Capital, and Technology Needs

| Linn County Actions | Partner Organizations | Rating of Importance | Order of Magnitude Costs |
|--|--|-------------------------|--|
| 2.1 Expand frequency of service of fixed-route, deviated fixed-route, and demand response services. | ODOTOCWCOGCounty providers | High | \$\$ Staff time Service planning & operations |
| 2.2 Extend public transportation services to underserved communities and rural areas of the County through options such as shuttle routes, feeder services, shopping or medical shuttles, volunteer-based demand response programs, or privately provided services (taxis, ride share companies). | OCWCOG County special and rural transportation program County transit providers Non-profits | High | \$\$ Staff time Coordination Technology Fare support |

Funding/costs for operating and maintaining transportation services

| 2.3 Develop/improve facilities needed to ensure convenient and safe access to transit by foot and bicycle, including curb cuts, bus stops, shelters, and more and better signage. | ODOT OCWCOG County transit providers County Planning/ Public Works | Medium | \$\$\$-\$\$\$\$ Staff time Infrastructure planning, design, construction |
|--|--|--------|---|
| 2.4 Develop/improve maintenance and storage facilities for general transit operations | ODOT OCWCOG County transit providers County Planning/Public Works | Medium | \$\$\$\$-\$\$\$\$\$ Staff time Facility planning, design, construction |

Strategy #3: Improve access to jobs, health care, education and other basic needs for older adults, people with disabilities, low-income households, veterans and youth

Needs Addressed: Service Improvements

- Provide more comprehensive transportation services to target populations, such as older adults, people with disabilities, people with low-incomes, veterans, youth, and students Improve intercity connections, within each county, between counties and outside of the OCWCOG region
- Serving a larger geographic area while balancing transportation needs of denser cities and less dense regions
- Balancing appeal of free or reduced fare programs with the limitations they may bring

Needs Addressed: Infrastructure, Capital, and Technology Needs

• Funding/costs for operating and maintaining transportation services

| Linn County Specific Actions | Partner Organizations | Rating of Importance | Order of Magnitude Costs |
|---|--|-------------------------|---|
| 3.1 Coordinate with regional partners to address the gap for Medicare and private insurance patients that need transportation assistance, including but not limited to low-income residents. | OCWCOG Ride Line County special and rural transportation program ODHS Transit providers Non-profits | High | \$ Staff time |
| 3.2 Examine opportunities to improve transportation access to employment sites through vanpools, shuttles or other means. | ODOT OCWCOG Transportation Options County agencies (special and rural transportation program, transportation, workforce development) Transit providers Public and private employers Non-profits | High | \$\$-\$\$\$ Staff time Fleet Service planning & operations Infrastructure planning, design, construction |

Strategy #4: Support and increase pool of paid and volunteer drivers

Services Addressed: Human Resource Needs

Find transit vehicle operators / volunteer drivers

| Linn County Actions | Partner Organizations | Rating of Importance | Order of magnitude costs |
|--|--|-------------------------|--|
| 4.1 Continue to promote and fund volunteer-based programs, particularly in underserved areas, focusing on those that provide curb-to-curb service between communities and rural portions of the County. | OCWCOG County special and rural transportation program Transportation providers Local community non-profits | High | \$-\$\$ Staff time Non-profit support |
| 4.2 Review and support opportunities to better coordinate the recruitment of volunteers. | OCWCOG County special and rural transportation program Local community non-profits | High | \$ Staff time Technology Non-profit support |

Strategy #5: Pursue opportunities for collaboration and coordination for public transportation and health/human services at the local and regional levels

Services Addressed: Service Improvements

 Provide more comprehensive transportation services to target populations such as older adults, people with disabilities, people with low-incomes, veterans, youth, and students Improve intercity connections, within each county, between counties and outside of the OCWCOG region

Needs Addressed: Infrastructure, Capital, and Technology Needs

Funding/costs for operating and maintaining transportation services

| Linn County Actions | Partner Organizations | Rating of Importance | Order of magnitude costs |
|---|---|-------------------------|--------------------------|
| 5.1 Continue to participate in the efforts of the governing body and technical advisory committees for the management and operation of the Linn-Benton Loop. | ODOT OCWCOG Linn-Benton Loop TAC County transit providers | High | \$ Staff time |
| 5.2 Regularly convene meetings with human and health service providers to identify mutual transportation needs and opportunities to coordinate services. | OCWCOG County special and rural transportation program County transit providers County health and human service non-profits/agencies | High | \$ Staff time |
| 5.3 Pursue partnerships with health care providers to assure that non-Medicaid patients can get to services and treatment and have transportation home when discharged. | OCWCOG County special and rural transportation program County transit providers County health care providers | High | \$ Staff time |
| 5.4 Encourage appointment to the TAC of eligible representatives with human and health services experience. Explore opportunities to expand the breadth of interests and experience through ex-officio positions or other means. | OCWCOG County special and rural transportation program County transit providers County health and human service non-profits/agencies | High | \$ Staff time |
| 5.5 Encourage human and health service agencies and organizations to appoint transportation representatives to serve on advisory committees, task forces, and work groups. | OCWCOG County special and rural transportation program County health and human service non-profits/agencies | High | \$ Staff time |
| 5.6 Continue to participate on countywide and regional human and health services advisory committees that link public transportation to human and health services. | OCWCOGCounty transit providers | High | \$ Staff time |

| Linn County Actions | Partner Organizations | Rating of Importance | Order of magnitude costs |
|--|--|-------------------------|---|
| 5.7 In coordination with regional partners, continue to pursue establishment of a universal fare structure and transfer program throughout the region. | OCWCOG County transit providers (Linn and Benton) County special and rural transportation program | Medium | \$-\$\$ Staff and consultant time Technology |
| 5.8 Pursue opportunities to share vehicles and/or rides between public agencies, non-profits, churches, schools, vocational facilities, group homes for developmentally disabled residents, and senior care facilities. | OCWCOG County special and rural transportation program County transit providers County health and human service agencies Non-profits Education institutions | High | \$-\$\$ Staff time Coordinated planning |

Strategy #6: Expand efforts to inform seniors, people with disabilities, low-income households, veterans, youth, students, limited-English speaking populations and the general public of available public transportation services

Services Addressed: Marketing, Customer Service, and Outreach Needs

 Reduce language/cultural barriers of available transit agency information for ESL, minority populations, etc.

| Linn County Actions | Partner Organizations | Rating of Importance | Order of Magnitude Costs |
|---|--|-------------------------|-----------------------------|
| 6.1 Identify information gaps about fixed-route and deviated fixed-route services for more effective promotion and reduction of demand for demand-responsive service. | OCWCOG County transit providers | Medium | \$-\$\$ |

| Linn County Actions | Partner Organizations | Rating of Importance | Order of Magnitude Costs |
|---|---|-------------------------|-------------------------------|
| 6.2 Continue to actively participate in regional planning and public education/outreach efforts to improve the coordination of public transportation and health and human services, e.g., co-sponsoring forums such as Connecting the Dots Between Health and Transportation. | OCWCOG County special and rural transportation program County transit providers Local and regional non-profits | High | \$ Staff time Materials |

Strategy #7: Establish mechanisms for routine monitoring of Plan implementation and for coordination with land use and transportation planning occurring in the County and region

Services Addressed: Service Improvements

 Provide more comprehensive transportation services to target populations such as older adults, people with disabilities, people with low-incomes, veterans, youth, and students Improve intercity connections, within each county, between counties and outside of the OCWCOG region

| Linn County Actions | Partner Organizations | Rating of Importance | Order of Magnitude Costs |
|--|--|-------------------------|-----------------------------|
| 7.1 Request County, city planning, and community development departments to notify public transportation providers of land use proposals that potentially affect the demand for and provision of public transportation services. | OCWCOG County transit providers Local municipalities County land use planning | High | \$ Staff time |
| 7.2 Encourage transportation providers to regularly assess customer and driver needs through surveys and other mechanisms. | OCWCOG Transit providers County special and rural transportation program | Medium | \$ Staff time |
| 7.3 Consult with educational facilities to ensure that public transportation schedules are coordinated to the extent feasible with classroom | OCWCOGSchool districtsTransit providers | Medium | \$ |

| Linn County Actions | Partner Organizations | Rating of Importance | Order of Magnitude Costs |
|---|---|-------------------------|-----------------------------|
| schedules. | County mobility management | | |
| 7.4 Support training for public transportation providers on emergency preparedness plans and implementation. | OCWCOG Transit providers County special and rural transportation program City and County public safety | High | \$ Staff time |

7 CONCLUSION

This Coordinated Plan is designed to guide transportation investments and policy recommendations for the next five years. The strategies and actions discussed in this plan will improve transportation options, enhance local and regional connectivity, and foster coordination between transportation providers and health and human service agencies within Linn County and the OCWCOG region.

Linn County Coordinated Plan Appendix A Stakeholder Engagement

March 2023 FINAL



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A STAKEHOLDER ENGAGEMENT STAKEHOLDER INTERVIEW QUESTIONS

Stakeholder Questions

Note: Due to time constraints, the position/role of the stakeholder, and the particulars of what is already answered in conversation, not all questions asked.

Existing Conditions

- 1. Please tell us about your role and the organization you represent.
- 2. How well is/are the transportation system(s) working in the [county name] for marginalized populations (i.e., low income, individuals with disabilities, older adults, others?)?
- 3. What are the greatest barriers, or most important things to address, to improve the transportation system?
- 4. What kinds of stories or experiences do you typically hear from clients/riders/customers about using transportation, both positive and negative?

Gaps

- 5. Are there markets that are not well served by the county's(ies) existing transportation system that are particularly important to serve? (Prompts: geographic or by population, ask specific to constituent group where appropriate)
- 6. Please list out the most important locations serving the community's/county's population which have inadequate transit service but need it.

Follow-up: What are the gaps (e.g., lack of weekend service, limited service span, etc.)

- 7. What kinds of inefficiencies do you see in the existing transportation system operating today in the county(ies)?
- 8. Are there systems which are known for slow response time?
- 9. What about the software being used by systems?

10. Any thoughts on customer service, particularly their access to information?

Recommendations/Opportunities/Priorities

- 11. What is your vision for transportation in your community? (this may need some prompting, i.e. In an ideal world, what would transportation look like in the What should the top priority for transportation be?) county?
- 12. Who are the key players (organizations, individuals) that you see as integral to realizing this vision? What are the opportunities to improve access and connections to transit, specifically? (Prompts: first/last mile, bike/ped, bike share connections, car share, shuttles, TNC availability)
- 13. What are the opportunities to make it easier and safer to walk and bike in your community, specifically? (Prompts: sidewalks, bike paths, safe crossings, lighting, signals, assistance, and information/education)
- 14. What could be done differently for regional (transfer) trips?
- 15. What specific service improvements would you like to see funded?
- 16. How would you suggest those improvements best get funded?
- 17. Can you think of any other good examples of programs, policies, or improvement that you'd like [county name] to consider?
- 18. Other than funding, what's holding the county(ies) back from improving s transportation and mobility? What are the barriers? (Prompts: cultural acceptance, political support, land use, liabilities, perception of fear walking/biking/waiting for transit, etc.)

FOCUS GROUP DISCUSSION GUIDE

Project Purpose

The Oregon Cascades West Council of Governments (OCWCOG) is the lead agency for updating the Coordinated Public Transit Human Services Transportation Plans for Linn, Benton, and Lincoln Counties. Multiple partner agencies are involved by way of the Coordinated Plan Advisory Committee, transit providers and health and human service providers.

The purpose of the plan is to outline goals and strategies for the regional partners (within each county) to tackle over the next 5-year plan horizon. The plan is targeted to focus on older adults and individuals with disabilities; however, the regional partners are examining transportation needs for all marginalized populations, including Black, Indigenous, People of Color (BIPOC), Veterans, low-income families, youth/ students, and the agencies that serve the target populations. You (or your agency) were asked to participate in the affinity group today to provide much needed feedback on the coordinated planning process.

Technical Purpose/Federal Requirements (in case someone wants to know):

Federal transit law requires that projects selected to receive funding under the Enhanced Mobility for Individuals and Individuals with Disabilities (Section 5310) Program are to be included in a coordinated public transit human services plan that is locally developed and approved through a process that includes participation by older adults, individuals with disabilities, and stakeholders, including representatives of public, private, and nonprofit service providers. Coordinated plan s are to be updated every 5 years, and every 4 years for those areas (or regions) that are in a nonattainment area.

Introductions

Before we begin:

- Your name
- County you live in
- Organization you work for or affiliated with (if application)

Experience Questions

 On a regular basis, how do you (or the clients your agency represents) navigate your life and community? [mix of public transportation, paratransit, personal vehicles, ridesharing, walking/rolling or other?

- What factors (cost, convenience, availability, familiarity) influence your travel method(s)?]
- What has been your experience using public transportation as a person with a disability/Veteran/older adult?
- What barriers have you encountered in accessing appropriate transportation?
- What effect do those barriers have on your experience?
- Do you have stories or incidents to describe your travel experience, both positive and negative? In your conversations with others, are there any aspects of the transportation system that seem especially positive or negative?

Suggested Improvements

- What works well for you (or your clients) with the current transportation system?
- What are the greatest barriers, or most important things to address, in order to improve the transportation system?
- What recommendations can you offer to improve transportation services for yourself/the clients you represent/and/or others?
- What could be done differently for regional (transfer) paratransit/fixed route/other mode trips?
- Are there things that other passengers could do or not do that would make a positive difference for you?

Other Comments?

*Note that questions can be modified to be suitable for various focus and affinity groups.

ONLINE PROVIDER SURVEY QUESTIONS

Introduction

The Oregon Cascades West Council of Governments (OCWCOG) is the lead agency for updating the Coordinated Public Transit-Human Services Transportation Plan (Coordinated Plan) for Linn, Benton, and Lincoln counties. The purpose of this plan is to identify and prioritize coordination strategies that will improve the efficiency of public transit, paratransit services, and human services transportation programs in these three counties.

Your participation in this survey will help identify transportation service gaps and needs within the counties. The information you provide will be used to develop an inventory of existing services and identify strategies that encourage more efficient use of available service providers, bringing enhanced mobility to the seniors, individuals with disabilities, and low-income populations in the region.

In order to meet the overall project schedule, we ask that you complete the survey by **Friday**, **July 8**, **2022**. Please provide one response for your organization.

This survey should take no more than 15 minutes of your time. If you have additional questions regarding this survey, please contact Katie Trebes.

Katie Trebes, Assistant Transportation Planner

<u>ktrebes@ocwcog.org</u>

541-812-2004

General Information

Agency and Contact Information

 Please provide your contact information for future follow-up. [FILL-IN] Point of Contact Name: Organization Name: Job Title: E-mail Address: 2. Which of the following populations does your organization serve? Please select all that apply.

General public People with disabilities Seniors (65 or older) Low-income populations Youth (ages 10-17) Students Veterans Siletz Tribes Other (please specify) – [FILL-IN]

3. In which county are your services located?

| Linn | |
|---------|--|
| Benton | |
| Lincoln | |

- 4. Please select the option that best describes your organization. Select all that apply. Public transit agency
 Public human services agency
 Nonprofit human services agency
 Healthcare provider
 Volunteer driver program
 Private for-profit transportation provider
 Youth transportation provider (e.g., school transportation, Head Start)
 Nonprofit transportation provider
 Advocacy organization
 Faith-based organization
 Other: [FILL-IN]
- Does your organization directly provide the transportation services? Yes, we directly provide rides. No, we fund or contract transportation services and other programs. No, I am a private citizen

6. In which county do you reside?

Linn Benton

Lincoln

- What type of transportation services do you provide? Please check all that apply. Fixed-route service
 Demand-response service (commonly referred to as same-day or Dial-A-Ride service)
 ADA paratransit service
 Non-emergency medical transportation
 Other: - [FILL-IN]
- 8. Of the total number of vehicles in your fleet, how many of them are ADA-accessible?
- 9. What days each week does your agency/organization typically provide transportation services? Select all that apply.

Monday Tuesday Wednesday Thursday Friday Saturday Sunday

10. What type(s) of transportation services does your organization support? Select all that apply.

Provide transit tickets/passes to clientele

Provide taxi vouchers to clientele

Volunteer driver program

Broker transportation services through third party transportation providers

Provide Lyft or Uber credits

Provide trip planning assistance

Provide travel training guidance

Other – [FILL IN]

 Does your organization contract or coordinate any transportation services with another organization/agency? If so, describe the service(s): Contract Organization Name(s): [FILL-IN ORGANIZATION NAME] Description of the service(s): [TEXT-BOX FOR SERVICE DESCRIPTION]

Funding

- 12. How are your transportation services funded? Select all that apply.
 Federal funds
 State funds
 City funds
 County funds
 Charging clients a fare
 Grants/Private donations/fundraising/volunteers
 Other [FILL-IN]
- 13. Please specify the specific funding source(s) that fund your transportation services (e.g., Section 5310, STIF Formula Funds, etc.)

Service Information

14. Does your agency/organization require an advanced notice for ride reservations?

Yes No

15. Does your agency/organization require a certification or perform a screening process for ride eligibility?

Yes

No

16. Please provide the estimated annual ridership for your transportation service(s) in 2021:

Transportation Successes and Challenges as a Provider

- 17. Please share successes you have experienced as a transportation provider or someone who contracts transportation services. What specific services or programs work well?
- 18. What challenges have you faced as a service provider or as someone who services?

Transportation Success and Challenges as a User

19. What transportation challenges do you or your customers/clients face? Select all that apply.

Public transit service does not operate late enough in the evening.

Public transit service does not operate on weekends.

An accessible vehicle is not always available.

Intercity travel is not possible.

Path to bus stops or stations is not accessible for those with mobility devices.

Bus stops are not close enough to residences and/or destinations.

Important destinations are not serviced by public transit.

Transit trips to some destinations are too time consuming.

Eligible trip purposes are limited (e.g., for medical, senior nutrition, day program, or work trips only).

Transportation options are too expensive.

Customers need assistance when traveling (door-to-door or curb-to-curb).

Information on local transit services is not always available or easy to understand.

20. Please use this space to describe any additional comments regarding transportation needs, gaps, successes, or challenges that you, your customers, or your clients experience.

[END SURVEY]

THANK YOU! Your response will help us understand important questions about transportation services and needs in Benton, Lincoln, and Linn counties.

For additional information, questions, or comments, please contact:

Katie Trebes, Assistant Transportation Planner

ktrebes@ocwcog.org 541-812-2004

LIST OF STAKEHOLDERS

Coordinated Plan Advisory Committee

| Name | Title | Organization |
|-----------------|--|--|
| Cynda Bruce | Transit Program Director | Lincoln County |
| Brad Dillingham | Special and Rural Transportation Coordinator | Benton County |
| Ken Bronson | Special and Rural Transportation Coordinator | Linn County |
| Reagan Maudlin | Special and Rural Transportation Coordinator | Linn County |
| Lisa Scherf | Transportation Services Supervisor | City of Corvallis |
| Pam Barlow-Lind | Tribal Planner | Confederated Tribes of Siletz Indians |
| Catherine Rohan | Associate Transportation Planner | City of Eugene |
| Kindra Oliver | Transit & Senior Services Director | LINX Transit |
| Mark Bernard | Regional Transit Coordinator | ODOT |
| Arla Miller | Regional Transit Coordinator | ODOT |
| Nick Meltzer | Transportation Programs Manager | OCWCOG |
| Kayla Armstrong | Program Supervisor | OCWCOG |
| Alicia Lucke | Program Supervisor | OCWCOG |
| Katie Trebes | Assistant Transportation Planner | OCWCOG |
| Emma Chavez | Operations Supervisor | OCWCOG |

Stakeholder and Focus Group Participants

| Name | Title | Organization |
|-----------------------|-------------------------------------|--------------------------------|
| Rocio Badger | Maternity Care Coordinator | Samaritan Health Services |
| Valentina Soares | Multicultural Liaison | Linn County Cultural Coalition |
| Nancy Vargas | Research Coordinator | Casa Latinos Unidos |
| Jesse Noble | COVID-19 Vaccination Coordinator | Lincoln County Health Services |
| Jan Molnar-Fitzgerald | Executive Director | North End Senior Solutions |

| Name | Title | Organization |
|--------------------|--|---|
| Brad Dillingham | Special and Rural Transportation Coordinator | Benton County |
| Barry Hoffman | Transit Manager | City of Albany |
| Candy Bliss | Transit Supervisor | City of Albany |
| Keith Barnes | Veterans Service Officer | Lincoln County Veteran Resource Center |
| Deanna Baley-Hyder | Veterans Services Manager | Linn County Veterans Service Office |
| Cynthia DeLaTorre | Community Outreach & Engagement Coordinator | Benton County Health Services |
| Molly Murphy | Benton County Veterans Service Officer | OCWCOG |
| Jenny Glass | Community and Economic Development Director | OCWCOG |
| Danny Magana | Rideline Coordinator | OCWCOG |

Linn County Coordinated Plan Appendix B Funding Sources

March 2023 FINAL



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B FUNDING OVERVIEW

As described in chapter 4, Figure 1 summarizes the funding sources available for transportation at the federal and state levels for Linn County.

Figure 1 Public Transportation Funding Options

| Federal - Program Name | Description | Eligible Agencies | Eligible Activities | Changes with IIJA |
|---|---|--|---|--|
| FTA 5307 Urbanized Area Formula Grants | Capital and operating assistance in urbanized areas and for transportation- related planning | Transit Districts in urbanized areas | CapitalOperationsPlanning | The Bipartisan Infrastructure Law requires recipients of Urbanized Area Formula Program (Section 5307) funds that serve urbanized areas with populations of 200,000 or more to allocate not less than 0.75 percent of their Urbanized Area Formula Program funds to safety related projects Year over year increase in funding for this program |
| FTA 5309 Capital Investment Grants Program | Replacement, rehabilitation, and purchasing of transit vehicles and related equipment. Construction of new or expansion of fixed guideways for rapid rail, commuter rail, light rail, streetcars, bus rapid transit, ferries, and corridor-based bus | State Local government agencies Transit agencies | Capital | Small Starts are projects with an estimated cost of less than \$400 million and are seeking funding of less than \$150 million New Starts are projects with an estimated cost of \$400 million or more and are seeking funding of \$150 million or more |

| | rapid transit that have similar features of rail Local match varies | | | Expands Core Capacity project eligibility to include corridors that are at capacity today or will be in 10 years Bundles projects to move multiple projects through the CIG pipeline The Secretary must determine if a project sponsor made progress toward meeting the transit asset management performance target Removes the requirement that New Starts and Core Capacity projects need to be less than \$100 million Projects that seek an updated rating after a period of inactivity following an earlier rating and evaluation can be considered for funding Elimination of before and after studies. Differences between the predicted and actual outcomes of projects will be reported instead New Starts and Core Capacity projects can be awarded within 15 days instead of 30 days |
|--|--|---|---|---|
| FTA 5310 Enhanced Mobility of Seniors & Individuals with Disabilities | Funds transportation services planned, designed, and carried out to meet special transportation needs of seniors and people with disabilities in all areas | State Local government authorities Private nonprofit organizations Operators of public transit | CapitalOperationsPlanning | Year over year increase in funding for this program |
| FTA 5311 Formula Grants for Rural Areas | Capital, planning, and operating assistance to states and federally recognized tribes to support public | State Federally recognized tribes | CapitalOperationsPlanning | Established fixed funding percentages for the Public Transportation on Indian Reservations program (5% of 5311) and the |

| | transportation in rural areas with populations less than 50,000 Funds state and national training and technical assistance through the Rural Transportation Assistance Program | Local government authorities Subrecipients: nonprofit organizations and operators of public transit or intercity bus service | Job access and reverse commute projects Acquisition of public transportation services | Appalachian Development Public Transportation Assistance Program (3% of 5311). Year over year increase in funding for this program |
|--|--|---|--|--|
| FTA 5337 State of Good Repair and Rail Vehicle Replacement Program | Maintenance, replacement, and rehabilitation of capital assets, including competitive grants for rail rolling stock that operate on fixed-guideway and high intensity motorbus systems Development and implementation of transit asset management plans | Formula funds: State and local government authorities in UZAs with fixed guideway and high intensity motorbus systems that have been in operation for at least 7 years Competitive funds: State and local government authorities | Capital Planning | Year over year increase in funding for this program |
| FTA 5339 Buses and Bus Facilities Grants Program | Replacement, rehabilitation, and purchase of transit vehicles and related equipment Construction of transit-related facilities ODOT awards funds through a statewide discretionary program every 1 to 3 years Local match is 20% capital | State Local government authorities Public transportation operators of fixed route buses | Capital | National distribution increased to \$4 million for each state and \$1 million for each territory. Applicants must use innovative procurement tools authorized under Section 3019 of the FAST Act as much as possible. Applicants who are also applying for the Low or No Emission Grants program can |

| | | Tribes that are eligible to receive 5307 or 5311 Subrecipients: public agencies or private nonprofit organizations engaged in public transportation, but nonprofits are not eligible for Low or No Emissions grants | | partner with other entities to satisfy the competitive procurement requirements. Applicants must submit a zero-emission fleet transition plan for projects related to zero emission buses At least 25% of Low or No Emissions Grants funding must be used for low-emission vehicles and related facilities (excluding zero emission vehicles and facilities) 5% of all Grants for Buses and Bus Facilities or Low or No Emissions competitive grants related to zero emission vehicles or related infrastructure must be used for workforce development activities. Year over year increase in funding for this program |
|-------------------------------|---|---|-----------------------------|--|
| USDOT RAISE Grants Program | Competitive grant program for capital surface transportation projects that will have a significant impact on a region, metropolitan area, or the nation The grant is available every 2-5 years Applicants propose projects directly to USDOT Applications are scored by new (post 2015), non-federal revenue for the project Federal share costs may not exceed 80% unless the project is located in a rural area, a historically community, or an area of persistent poverty | States and District of Columbia US Territories Local government authorities Public transportation operators Tribal governments Metropolitan planning organizations Multi-jurisdictional | Capital Planning | Projects to replace or rehabilitate a culvert to protect habitat for aquatic species are new eligible projects The safety, environmental sustainability, mobility and community connectivity, and quality of life merit criteria have greater priority in the selection process At least \$113.75 million of available funding will be awarded to planning projects At least \$35 million of funding will be for projects located in historically disadvantaged communities or areas of persistent poverty Year over year increase in funding for this program |
| USDOT TIFIA Program | (Financing) Federal credit assistance program through secured loans, loan | StatesUS Territories | Capital | N/A |

| | guarantees, and lines of credit for surface transportation projects such as highway, transit, railroad, intermodal freight, and port access Applicants propose directly to the USDOT | Local government authorities Public transportation operators Private entities undertaking projects sponsored by public authorities | | |
|--|---|--|-----------------------------|---|
| FAST Act 3006(b) Innovative Coordinated Access & Mobility Pilot | Capital projects to improve coordination and enhance access and mobility to community services for older adults, people with disabilities, and people with low incomes | State departments of transportation Designated 5310 recipients Local government authorities that operate public transportation service Subrecipients have authority and technical capacity to implement regional or statewide cost allocation pilot | Capital | No changes |
| Flexible Funding for Transit and Highway Improvements | State DOTs, cities, and tribes have found scale projects. | that many of their small | er-scale projects are r | ase safety or improve access because many not eligible for programs that fund for larger- m that the funds are transferred from and the |

| | A State DOT must request the transfer in concurrence with the MPO if the project is within a metropolitan planning area in a letter to the FHWA State Division Office. Funding transfers are only for projects in an approved metropolitan transportation improvement program (TIP) and/or statewide transportation improvement program (STIP). Listed below are programs that allow for transferring of funds. | | | |
|---|---|---|---|--|
| FAST Act 11115 Congestion Mitigation and Air Quality (CMAQ) Improvement Program | Provides flexible funding for transportation projects and programs that reduce congestion and improve air quality to meet the requirements of the Clean Air Act 2% of funding is for state planning and research 25% of funding awarded to a State is set aside for nonattainment or maintenance areas for fine particulate matter (PM2.5) 50% of CMAQ program funding may be transferred to the National Highway Performance Program, Surface Transportation Block Grant Program, Highway Safety Improvement Program, and National Highway Freight Program each fiscal year | States Local governments | Planning Operations | Four new eligible activities: shared micromobility including bikeshares and shared scooter systems; purchase of diesel replacements, or medium-duty or heavy duty zero emission vehicles and related charging equipment, modernization or rehabilitation of a lock or dam, or a marine highway corridor, connector, or crossing; and alternative fuel projects, vehicle refueling infrastructure used in construction projects or port-related freight operations CMAQ funding can be transferred to the Carbon Reduction Program and Promoting Resilient Operations for Transformative, Efficient, and Cost-saving Transportation (PROTECT) Formula Program Year over year increase in funding for this program |
| FAST Act 11109 Surface Transportation Block Grant (STBG) Program | Provides flexible funding for projects that address state and local transportation needs 2% of funding is for state planning and research At least 20% of the State's FY 2009 Highway Bridge Program apportionment is used for projects related to bridges and low water crossings on public roads other than federal-aid highways | States Local governments | CapitalPlanningOperations | New regions that can receive allocations: urbanized areas with population of at least 50,000 but no more than 200,000 and urbanized areas with population of at least 5,000 but no more than 49,999 STBG funding can be transferred to the Carbon Reduction Program and PROTECT Formula Program New eligible activities include: Privately-owned, or majority-privately owned, ferry boats and terminal facilities |

| Transportation | 50% of STBG program funding may be transferred to the National Highway Performance Program, Highway Safety Improvement Program Congestion Mitigation Air Quality Improvement Program, and National Highway Freight Program each fiscal year The TA is a set-aside from the STBG | States | Capital | that provide a substantial public transportation benefit Addition or retrofitting of structures or other measures to eliminate or reduce crashes involving vehicles and wildlife Installation of safety barriers and nets on bridges Maintenance and restoration of existing recreational trails Installation of electric vehicle charging infrastructure Installation and development of current and emerging intelligent transportation technologies Planning and construction of projects that facilitate intermodal connections between new transportation technologies Protective features to increase resilience of transportation facilities Procedures to protect transportation facilities from cybersecurity threats Conducting analyses for public-private partnerships Projects to increase travel and tourism Replacement of low-water crossing with a bridge not on a federal-aid highway Construction of a bus rapid transit corridor or dedicated bus lane Year over year increase in funding for this program TA funds can be transferred to the Carbon |
|-------------------|--|---|---|--|
| Alternatives (TA) | Program | MPOsNonprofits | PlanningOperations | Reduction Program and the PROTECT Program |

| | Funds a variety of smaller-scale projects such as pedestrian and bicycle facilities, recreational trails, safe routes to school projects, community improvements, and environmental mitigation A state may transfer up to 50% of TA funds to the Surface Transportation Grant Program, Highway Safety Improvement Program, Congestion Mitigation and Air Quality Improvement Program, and National Highway Freight Program | | | Year over year increase in funding for this program |
|---|---|--|---|--|
| Tribal Transportation Program (TPP) | Funds for safe and adequate transportation and public roads for access to and within Indian reservations, Indian lands, and Alaska Native Village communities Contribute to the economic development, self-determination, and employment of Indians and Native Americans | Tribal governments | Planning Capital Operations | Eliminates the current TPP set-aside of 3% for the Tribal Transportation Bridge Program and receive fundings for Tribal bridges from the Bridge Investment Program and Bridge Formula Program \$9 million is set aside every year from the TTP for the Tribal High Priority Projects Program Increases TTPP Safety Fund from 2% to 4% Updates bridge terminology by replacing "structurally deficient" or "functionally obsolete" bridges with "in poor condition" Year over year increase in funding for this program |
| National Highway Performance Program (NHPP) | Funds projects that support the condition and performance of the national highway system, ensure that federal-aid funds are achieving the performance targets set in a state's asset management plan, and increases the resiliency of the highway system to | States | CapitalOperations | NHPP funds can be transferred to the Carbon Reduction Program and the PROTECT Program Year over year increase in funding for this program |

| | mitigate sea level rise, extreme weather events, flooding, wildfires, or other natural disasters 2% of funds is set aside for planning and research A state may transfer up to 50% of NHPP funds to the Surface Transportation Grant Program, Highway Safety Improvement Program, Congestion Mitigation and Air Quality Improvement Program, and National Highway Freight Program. | | | |
|---|---|----------------------------|---|--|
| Highway Safety Improvement Program (HSIP) | Significantly reduce traffic facilities and serious injuries on all public roads by promoting public awareness, enforcing traffic safety laws, provide infrastructure for emergency services, conduct safety related research, or support safe routes to school projects A state can transfer up to 50% of HSIP funds to the National Highway Performance Program, Surface Transportation Block Grant Program, Congestion Mitigation and Air Quality Improvement Program, and the National Highway Freight Program | States | Capital Planning Operations | HSIP funds can be transferred to the Carbon Reduction Program and the PROTECT Program Year over year increase in funding for this program |
| Carbon Reduction Program (CRP) | Provide funds for projects that reduce transportation emissions from on-road highway sources A state may transfer up to 50% of CRP funds to the National Highway Performance Program, Surface Transportation Block Grant Program, Congestion Mitigation and Air Quality | States | CapitalPlanningOperations | CRP funds can be transferred to the PROTECT Program Year over year increase in funding for this program |

| | Improvement Program, and the National Highway Freight Program | | | |
|--|--|---|--|---|
| Ferry Boat Program | Construction of ferry boats and ferry terminal facilities | States US territories | Capital Operations | Up to 85% of federal share can be contributed to projects that replace/retrofit diesel fuel ferry vessels to significantly reduce emissions New eligible activities include paying for operating costs of facilities, constructing ferry maintenance facilities, and procuring transit vehicles used exclusively for intermodal ferry trips Year over year increase in funding for this program |
| State and Planning Research (SPR) | 2% of funding is allocated for engineering and economic surveys; planning of future highway programs and local transportation systems; studies of the economy, safety, and convenience of surface transportation systems; and research and evaluation of new technologies | States | Planning Technical and evaluations studies | • N/A |
| State – Program Name | Description | Eligible Agencies | Eligible Activities | Changes since last plan |
| Statewide Transportation Improvement Fund (STIF) - Formula | Dedicated funding source to improve, maintain, and expand public transportation for all users Funded by payroll tax of one-tenth of one percent on wages paid to employees Formula program accounts for 90% of total STIF funding, distributed to/through Qualified Entities | Public transportation service providers such as cities, counties, special districts, intergovernmental entities, and other agencies that provide public | Capital Planning Marketing Operations | STF was combined with STIF |

| Statewide Transportation Improvement Fund (STIF) – Discretionary and Intercommunity | Discretionary fund accounts for 5% of total STIF funding and support various projects but cannot be used for ongoing operations. Discretionary fund focus areas are described in program rules Intercommunity fund accounts for 4% of total STIF funding to maintain, expand, and improve public transportation services between two or more communities. ODOT may combine this fund with other related fund sources, changing eligibility by solicitation year Required local match will range from | transportation services Local agencies may receive funds through agreements with Linn or Benton Counties. Must have an eligible Local Plan Public transportation service providers such as cities, counties, special districts, intergovernmental entities, and other agencies that provide public transportation services Local agencies apply | Capital Planning Operations (vary by solicitation) Marketing Pilot projects | STF was combined with STIF |
|---|--|--|---|--|
| | 10% to 20% depending on project type and eligibility | directly to ODOT | | |
| State Transportation Improvement Program (STIP) | Enhance, expand, or improve the transportation system, including through public transportation capital needs. Preserve and improve the safety of roads, bridges and expand bike paths and sidewalks Programs funding for projects every 3 years | Local governments | Capital Planning | • N/A |

| | The Fix-It program maintains the roadway system statewide including bridges, pavement, culverts, traffic signals, and many others The Enhance Highway Discretionary Program funds projects that address congestion and freight mobility on state highways The Safety Program funds projects that reduce deaths and injuries on roads Non-Highway programs fund pedestrian and other public transportation projects that help people who do not have a car or bicycle make their trips The Local Government programs provide direct funding to cities and counties for their priority projects Other funds are used for planning, data collection, workforce development, and administrative programs | | | |
|---|---|--|--|--|
| Planning Grant Program (from ODOT via FTA 5303, 5304, and 5305) | Discretionary ODOT grant program for planning projects that leads to improved accessibility to public transportation systems and increased economic vitality in communities | Cities Counties Council of governments Transit districts in rural areas Tribal governments Small urban MPOs | Planning Technical and evaluation studies | Consideration of state and local housing patterns must be included in the metropolitan planning process MPOs must ensure the consistency of data used in the planning process if more than one MPO is designated within an urbanized area Allows the use of social media and other web-based tools to engage the public in the planning process Requires MPOs to consider representation of the population when designating officials Allows more than 80% of federal shares for local match for lower-density or lower- |

| | | | | income portions of metropolitan or adjoining rural areas |
|---|--|--|---|--|
| Oregon Transportation Infrastructure Bank (OTIB) | Financing Statewide revolving loan fund designed to promote innovative financing solutions for transportation needs by: Leveraging federal and non-federal transportation funds, Accelerating the development of projects, Encouraging development of revenue generating projects such as public-private partnerships Cities as well as transit districts are eligible to borrow from the bank. Funding pool set-aside for public transportation projects. Rates are typically very low and more favorable to local agencies than other loan programs | Cities Counties Transit districts Special service districts Tribal governments State agencies Private for-profit and not-for-profit entities | Capital Planning | • N/A |
| ODOT Transportation Growth Management (TGM) Program | For local communities to plan for streets and land use to foster more livable, economically vital, and sustainable communities and increase opportunities for transit, walking and bicycling. Awarded annually Local match is 12% | Counties Cities Council governments Tribal governments Transportation districts MPOs Mass transit districts | Planning | ■ N/A |

| Parks and recreation districts Metropolitan service districts | |
|--|--|
| Metropolitan | |
| School districts and public | |
| colleges and universities as a | |
| joint applicant with a local government | |

Regional Strategies and Actions

The following tables list regional actions and their potential funding sources as described in Chapter 5 of the Linn County Coordinated Plan.

Strategy #1: Seek funding to sustain existing levels of public transit services within the County

| Regional Actions | Potential Funding Sources |
|--|---|
| 1.1 Collaboratively seek funding for solutions that identify the most efficient and cost-effective provision of services (e.g., data management, technology, coordinated trip planning). | STIF fundsFAST Act 3006(b) |

Strategy #2: Expand access to and convenience of public transportation through expansion of and/or

improvements to existing services.

| Regional Actions | Potential Funding Sources |
|--|---------------------------|
| 2.1 Continue to pursue opportunities to partner and improve connections with regional public transportation providers to expand existing services. | = 5311 = 5339 |

Strategy #3: Improve access to jobs, health care, education and other basic needs for older adults, people with disabilities, low-income households, veterans, youth, and students

| Regional Actions | Potential Funding sources |
|---|--|
| 3.1 Pursue partnerships with DHS state human service agencies to ensure efficient and cost-effective transportation services that leverage state and local resources. | 53105311STIF funds |

| 3.2 Establish a baseline and start to track/monitor success of programs and actions related to improving access to jobs, health care, education, and other basic needs for target populations in the region. | STIF funds |
|--|---|
| 3.3 Coordinate with Ride Line to improve utilization of brokered rides for critical services (e.g., access to medical and human service offices) and increased coordination with transportation providers to provide brokered rides. | STIF funds |
| 3.4 Investigate shifting non-NEMT rides at/near fixed route service to alleviate Ride Line service constraints. | STIF funds |
| 3.5 Improve and expand transportation assistance for veterans, including coordinating trips to VA medical facilities in Portland and Eugene with Ride Line and existing providers. | STIF funds Oregon Department of Veterans Affairs |

Strategy #4: Support and increase pool of paid and volunteer drivers

| Regional Actions | Potential Funding Sources |
|--|---|
| Least Workforce Development Deards and community | STIF funds Local Workforce Development Board support RTAP |
| 4.2 Identify and share best practices for the training and retention of volunteers. Schedule courses for drivers on a routine basis. | STIF fundsRTAP |

Strategy #5: Pursue opportunities for collaboration and coordination for public transportation and health/human services at the local and regional levels

| Regional Actions | Potential Funding Sources |
|--|---------------------------|
| 5.1 Coordinate with regional partners such as transit providers, volunteer and non-profit organizations, human service agencies, health care providers, and major employers, to ensure the delivery of timely, safe and cost-effective local and regional public transportation services. | • N/A |

| 5.2 Improve collaboration and coordination between DHS and other state and local agencies and transportation providers on client public transportation needs within each county and the region. | • N/A |
|--|-------|
| 5.3 Assist ODOT or other appropriate parties to biennially update the database of transportation providers/ resources in the region. | • N/A |

Strategy #6: Expand efforts to inform seniors, people with disabilities, low-income households, veterans, youth, students, limited-English speaking populations and the general public of available public transportation services

| Regional Actions | Potential Funding Sources |
|--|---|
| 6.1 Develop print and digital tri-County information on public transportation, with regular distribution to transportation providers, social agencies, employment training programs, employment agencies, major employers, senior groups, volunteer groups, low-income residents, and others. | 5304 5310 5311 STIF funds Local |
| 6.2 Continue to coordinate with regional partners on information sharing, training, public education and outreach, and other joint endeavors. | N/A |

Strategy #7: Establish mechanisms for routine monitoring of Plan implementation and for coordination with land use and transportation planning occurring in the County and region

| Regional Actions | Potential Funding Sources |
|--|--------------------------------|
| 7.1 Provide technical assistance in implementing Coordinated Plan priorities and actions and other public transportation-related activities. | STIF funds |
| 7.2 Actively engage the STIF Advisory Committee in regular monitoring of Coordinated Plan implementation. | • N/A |

7.3 Collaborate and stay informed on transportation and N/A land use planning in the state, region, and local jurisdictions in the County.

Countywide Strategies and Actions

The following tables list strategies for Linn County and their potential funding sources as described in chapter 5 of the coordinated plan.

Strategy #1: Seek funding to sustain existing levels of public transit services within the County

| Linn County Actions | Potential Funding Sources |
|--|--|
| 1.1 Continue to investigate options to ensure more sustainable funding for demand response services, the Linn Shuttle and the Linn-Benton Loop. | STIF funds |
| funds to high priority programs and projects identified in the Coordinated Plan. | STIF funds53105311 |
| 1.3 Pursue available Federal and State transit funding and advocate for equitable, effective, sufficient and sustainable Federal and State programs and policies. | STIF funds 5310 5311 5339 |
| 1.4 Explore public and private funding sources to support transportation needs (e.g., areas related to social determinants of health). | Health and human service funding sourcesPrivate foundation grant programs |
| 1.5 Continue to pursue funding for vehicle replacement, capital improvements and preventive maintenance needed to ensure the desirability, safety and convenience of public transportation services. | STIF funds 5309 5337 5339 |

Strategy #2: Expand access to and convenience of public transportation through expansion of and/or improvements to existing services

| Linn County Actions | Potential Funding Sources |
|---|--------------------------------|
| 2.1 Expand frequency of service of fixed-route, deviated fixed-route, and demand response services. | STIF funds |

| 2.2 Extend public transportation services to underserved communities and rural areas of the County through options such as shuttle routes, feeder services, shopping or medical shuttles, non-profits, volunteer-based demand response programs, or privately provided services (taxis, ride share companies). | |
|--|--|
| 2.3 Develop/improve facilities needed to ensure convenient and safe access to transit by foot and bicycle, including curb cuts, bus stops, shelters, safety improvements, signage, and more. | FHWA programs participating in Flex Funds, such as HSIP, TA Oregon Safe Routes to School grant (for improvements in ROW within 1 mile of school) Oregon Transportation Infrastructure Bank |
| 2.4 Develop/improve maintenance and storage facilities for general transit operations | 5310 5311 5339 Oregon Transportation Infrastructure Bank |

Strategy #3: Improve access to jobs, health care, education and other basic needs for older adults, people with disabilities, low-income households, veterans and youth

| Linn County Actions | Potential Funding Sources |
|---|---|
| 3.1 Coordinate with regional partners to address the gap for Medicare and private insurance patients that need transportation assistance, including but not limited to low-income residents. | STIF funds |
| 3.2 Examine opportunities to improve transportation access to employment sites through vanpools, shuttles, or other means. | 5311 STIF funds CMAQ Improvement Program via Flex Funds |

Strategy #4: Support and increase pool of paid and volunteer drivers

| Linn County Actions | Potential Funding Sources |
|--|--|
| 4.1 Continue to promote and fund volunteer-based programs, particularly in underserved areas, focusing on those that provide curb-to-curb service between communities and rural portions of the County. | STIF funds Private foundation and non-profit grant programs |

| 4.2 Review and support opportunities to better | STIF funds |
|--|--|
| coordinate the recruitment of volunteers. | Private foundation and non-profit grant programs |

Strategy #5: Pursue opportunities for collaboration and coordination for public transportation and health/human services at the local and regional levels

| Linn County Actions | Potential Funding Sources |
|--|--|
| 5.1 Continue to participate in the efforts of the governing body and technical advisory committees for the management and operation of the Linn-Benton Loop. | • N/A |
| 5.2 Regularly convene meetings with human and health service providers to identify mutual transportation needs and opportunities to coordinate services. | STIF funds Private foundation and non-profit grant programs |
| 5.3 Pursue partnerships with health care providers to assure that non-Medicaid patients can get to services and treatment and have transportation home when discharged. | • N/A |
| 5.4 Encourage appointment to the TAC of eligible representatives with human and health services experience. Explore opportunities to expand the breadth of interests and experience through ex-officio positions or other means. | • N/A |
| 5.5 Encourage human and health service agencies and organizations to appoint transportation representatives to serve on advisory committees, task forces, and work groups. | |
| 5.6 Continue to participate on countywide and regional human and health services advisory committees that link public transportation to human and health services. | |
| 5.7 In coordination with regional partners, continue to pursue establishment of a universal fare structure and transfer program throughout the region. | STIF funds |
| 5.8 Pursue opportunities to share vehicles and/or rides between public agencies, non-profits, churches, schools, vocational facilities, group homes for developmentally disabled residents and senior care facilities. | FAST Act 3006(b) |

Strategy #6: Expand efforts to inform seniors, people with disabilities, low-income households, veterans, youth, students, limited-English speaking populations and the general public of available public transportation services

| Linn County Actions | Potential Funding Sources |
|--|--------------------------------|
| 6.1 Identify information gaps about fixed route services and deviated fixed-route for more effective promotion and reduction of demand for demand response service. | STIF funds |
| 6.2 Continue to actively participate in regional planning and public education/outreach efforts to improve the coordination of public transportation and health and human services, e.g., co-sponsoring forums such as Connecting the Dots Between Health and Transportation. | • N/A |

Strategy #7: Establish mechanisms for routine monitoring of Plan implementation and for coordination with land use and transportation planning occurring in the County and region

| Linn County Actions | Potential Funding Sources |
|--|---|
| 7.1 Request County, city planning, and community development departments to notify public transportation providers of land use proposals that potentially affect the demand for and provision of public transportation services. | • N/A |
| 7.2 Encourage transportation providers to regularly assess customer and driver needs through surveys and other mechanisms. | STIF fundsTransit provider general funds |
| 7.3 Consult with educational facilities to ensure that public transportation schedules are coordinated to the extent feasible with classroom schedules. | STIF funds |