

1400 Queen Ave. SE, Suite 205 • Albany, OR 97322 Phone: 541-924-8738 • Toll Free: 1-866-724-CWRL (2975)

TTY/TDD: 711 • Fax: 541-791-4347

www.ocwcog.org

## Mileage Reimbursement Program

IMPORTANT: To join the Reimbursement Program and determine eligibility please contact Ride Line at 541.924.8738 or Toll Free at 866.724.2975. Ride Line is available Monday – Friday, 8:00 am to 5:00 pm.

The Program offers mileage reimbursement for eligible Oregon Health Plan Plus (OHP+) and InterCommunity Health Network (IHN) clients within Benton, Linn, and Lincoln counties, traveling to and from eligible medical services.

ALL ELIGIBLE TRIPS MUST BE CALLED IN TO RIDE LINE BEFORE THE APPOINTMENT OR THE SAME DAY OF THE APPOINTMENT. Trips not called in or "pre-authorized" are not eligible for reimbursement except for afterhours emergency or urgent care appointments. These must be called in to Ride Line no later than the next business day after the appointment, to be eligible for reimbursement. Ride Line is available Monday through Friday 8:00 am to 5:00 pm.

Reimbursement payments can be made electronically to a prepaid, U.S. Bank ReliaCard® or in the form of a physical check. Once funds are distributed, they can be used to make purchases of any kind. With the Reliacard you can pay bills, or make online, phone or mail-order purchases. You can also get cash back with purchases at participating merchants or withdraw cash at ATMs, banks or credit unions. The reimbursement funds can be spent however you choose. You can get setup for reimbursement by calling Ride Line.

An <u>Appointment Verification Form</u> will need to be signed by the doctor's office or facility for each appointment being requested for reimbursement. Printable forms are available online at <a href="https://www.ocwcog.org">www.ocwcog.org</a> or by contacting Ride Line.

A Ride Line staff member would be happy to go over more details of the Mileage Reimbursement Program and other medical transportation services we offer.

The ReliaCard® is issued by U.S. Bank National Association pursuant to a license from Visa U.S.A. Inc. © 2023 U.S. Bank. Member FDIC.

