



MONROE Monroe

2023 Annual Report

Senior & Disability Services

CASE MANAGEMENT & ELIGIBILITY



13
CASES
MANAGED

In addition to the current Long-term Services and Supports case load, staff processed **17** new service requests from Lebanon residents.

144

AVERAGE ACTIVE
MEDICAL CASES
IN MONROE

ADULT PROTECTIVE SERVICES

29 Adult Protective Services (APS) investigations took place in 2023.

1 MONEY MANAGEMENT CONSUMER

Money Management provides free assistance with personal finances to seniors and adults with disabilities.

2 OREGON PROJECT INDEPENDENCE CONSUMERS

Oregon Project Independence is an alternative to Medicaid that supports daily living activities which can be provided by home care workers or in-home care agencies.

MEALS ON WHEELS

The Corvallis Meals on Wheels meal site served **11** Monroe residents in 2023.



674
TOTAL MEALS
SERVED



11
SHELF-STABLE
FOOD BOXES

Community Service Programs

SENIOR HEALTH INSURANCE BENEFITS ASSISTANCE

6 Monroe residents received one-on-one counseling on their Medicare benefits through the Senior Health Insurance Benefits Assistance (SHIBA) program.

7 MEDICARE 101 PRESENTATIONS

Benefited Benton County residents in 2023

Medicare 101 seminars are designed for anyone who is new to Medicare. They are also helpful for current beneficiaries who would like a better understanding of their Medicare benefits and options.



REGULAR VETERAN OUTREACH

The Benton County Veteran Service Office began regularly meeting with veterans at the Monroe Community Center. On the second Wednesday of each month, veterans can speak with a Veteran Service Officer regarding their benefits.



The Benton County Veterans Service Office (VSO) assists Veterans and Veteran Families in submitting claims for Veterans Affairs (VA) benefits including compensation, pension, survivor's benefits, and VA Healthcare. Our Veteran Service Officers advocate on behalf of the claimant to ensure all benefits, for which the claimant is eligible, are received.

Community & Economic Development



CASCADES WEST RIDE LINE

Provided 365 rides to Monroe residents

Cascades West Ride Line coordinates transportation services for eligible Oregon Health Plan (OHP) and Medicaid clients traveling to and from covered non-emergency medical services.



RURAL COMMUNITY VISIT

With Cascades West Economic Development District

Cascades West Economic Development District (CWEDD) staff met with the city to hear about needs and prospect for grants.